# **MONTHLY OPERATIONAL UPDATE JUNE 2021**







First ever migrant and asylum-seeker child to complete primary school education in BiH, TRC Sedra



1,855

New arrivals in June 2021 (source: MoS BiH)



3,507

Migrants and asylum-seekers in formal centres (source MoS, MHRR, IOM, UNHCR)



1,500-2,000

Migrants and asylum-seekers estimated outside (source DRC, local authorities)

#### **Arrivals**

During June, the Bosnia and Herzegovina (BiH) authorities recorded 1,855 migrants and asylumseekers who arrived irregularly to the country, including 15 unaccompanied and separated children (UASC). This represents a 15 per cent increase compared to the same period in 2020, most likely due to the COVID-19 pandemic and the consequent border's reopening. This brings the total number of new arrivals in BiH to 77,188 since January 2018.

#### Presence in BiH at the end of the month

3,507 migrants and asylum-seekers were accommodated in reception facilities at the end of June, while 1,500-2,000 persons were identified to be sleeping outside of formal accommodation, mainly in Una-Sana Canton

High-level meeting led by IOM held on 15 June with the Service for Foreigners' Affairs, the United Nations in BiH and NGOs © IOM 2021

(USC). Among those in reception facilities, 79 per cent are single adult males, 17 per cent are families with children, eight per cent women and girls and three per cent are UASC.

#### June highlights

On 31 May 31 and 1 June, IOM and the Ministry of Security (MoS) in Bosnia and Herzegovina (BiH), together with the Service for Foreigners' Affair (SFA) and the Delegation of the European Union (EUD) in BiH, organized a two-day seminar in Bihać. In addition to presenting the latest mobility trends in the country, with a focus on UASC, partners discussed the key activities were needed in and out of transit centres, to ensure safe, orderly and humane migration management, and provide protection and assistance to vulnerable migrants. As a result, a joint follow-up seminar was organized on 15 June, during which a roadmap towards increased State ownership of the migration response in BiH was presented with IOM, the SFA, the United Nations (UN) and partners of non-governmental organizations involved (NGOs) in the humanitarian response. IOM also presented a draft harmonized organizational structure, with responsibility for the new temporary reception centre (TRC) Lipa facility, which will serve as a blueprint for other TRCs in the country.

# POPULATION GROUP OVERVIEW

Accommodated and Assisted at the end of June 2021

**79%** Single adult males

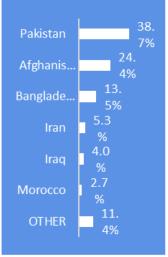
17% Families with children

**8%**Women and girls

8%

Unaccompanied and Separated Children (UASC)

Top declared Countries of Origin of migrants, refugees, and asylum-seekers accommodated in BiH at the end of June 2021





Sports tournament organized by the City of Bihać organized on World Refugee Day © UNHCR 2021

On June 10, the third IOM-SFA joint Displacement Tracking the EU Delegation. Matrix (DTM) exercise took place, in order to collect information on the number of migrants, asylum-seekers, and refugees present outside reception centres. Estimates of migrants and asylum-seekers outside of formal reception facilities vary. Based on the data collected by IOM and the SFA on June 10, at least 2,591 persons were met in the 113 locations visited in BiH, in six Cantons. Out of which 2,589 indicated they were not staying in an official reception facility.

In June, the Ministry of Security/Sector for Asylum (SA) issued a decision granting refugee status to a highly vulnerable individual initially registered in 2019. This was the first decision granting refugee status in 2021, and only the second positive decision issued this year (the other granted subsidiary protection), and since 2014, refugee status has only been granted in three cases. While this is a welcome development, UNHCR remains concerned about the highly restrictive approach taken by the authorities when assessing individual claims and continues to advocate for and build the capacity of the asylum authorities to issue quality Refugee Status Determination, including through the rollout of a Quality Assurance mechanism this year.

On June 21, UNHCR officially opened the office in Tuzla in the presence of UNHCR staff, local authorities, partners and civil society representatives, with the aim of improving the early identification of those in need of protection for a timely referral to the competent authorities, including the SA. In addition, as part of the office inauguration, the World Refugee Day was marked by a photographic exhibition that portray displaced persons, stateless persons and those assisting them.

To raise awareness of the needs related to the migration response in BiH, the MoS held a diplomatic dialogue on June 23. The event provided an opportunity to take stock of available international support for the development of BiH migration policies and operational capacities in regard to irregular migration. It was attended by a wide range of humanitarian actors and donors, including representatives of



The BiH Minister of Human Rights and Refugees and UNHCR Head visit to the Refugee Reception Center Salakovac © UNHCR 2021

At the end of June, the Special Representative of the Secretary -General on Migration and Refugees, Ambassador Drahoslav Štefánek, presented the report on his fact-finding mission to BiH in January 2021. The report encourages the BiH authorities to implement the legislation on asylum and foreigners to uphold all standards on refugee and migrant protection. The report's final recommendations include the need to strengthen reception and protection services for vulnerable populations and support to the BiH authorities in the development and implementation of a national policy capable of structuring and coordinating the country's institutional response to mixed migration flows.

Lastly, on June 30, the closure of TRC Sedra was formalized with the transfer of the migrants and asylum-seekers who were still accommodated in Sedra to TRC Borići. The transfer of IOM, UNHCR and partner agencies assets started accordingly.



Displacement Tracking Matrix data collection exercise by IOM and SFA on the migrant's presence in BIH © SFA, IOM 2021

# CENTRE COORDINATION AND CENTRE MANAGEMENT (CCCM)

CCCM meetings were regularly organized in TRCs, with all partner agencies including SFA. In TRC Ušivak, IOM presented its pilot training on participatory assessment in which partner agencies were invited to participate. Furthermore, the "Drop in the Ocean" organization reported on the end of the first 3month cycle of Information Technology (IT) courses. 20 migrants and asylum-seekers will receive diplomas, while other participants left the centre. In TRC Sedra, main points discussed were UNFPA and IOM to organize activities for women, similar to the football tournament that was previously organized for men. In TRC Miral, as of 21 June, the SFA adopted new referral pathway for migrants who appear in front of the centre's gate: the focus will be on the Team Leader who will report the case to the Danish Refugee Council (DRC), in case medical support is needed, or directly to the SFA. In TRC Blažuj, on June 22, the CCCM held a meeting with representatives of Caritas to discuss the future involvement in the Social Corner which is planned to be established in the centre in the coming reporting period. Moreover, leaflets were distributed and posted on four information panels throughout the centre announcing the start of the English and French languages lessons, that will be taught by a migrant from Sudan, who volunteered to assist. The deadline for submitting the application be offered in the centre, such as the IOM Sewing Corner was 30 June. The activity will start soon after.

#### **Participation and Accountability to Affected Populations**

IOM encourages beneficiaries in the reception centres to play an active role in decision-making processes and activities. TRCs have Community Representative Councils and regular meetings are organized by IOM with partner agencies. These serve as a platform for discussion of TRC issues, conflict prevention and resolution, dialogues between different beneficiary groups, and between the migrants and TRCs' management teams.

For instance, in June, migrants and asylum-seekers in all centres were informed on the transition to the Smart Camp Application and the need for new identification cards with QR codes. Notifications were also posted throughout the centres in different languages. Moreover, in TRC Blažuj, Community



Young Mothers' Club in TRC Usivak © UNFPA 2021

Representatives were informed about new services that will



Boys Parliament meeting in TRC Sedra © UNICEF, SCI 2021

which started operating three days a week, as of the end of the month. On the other hand, in TRC Sedra, migrants were informed that the TRC will close on June 30th.

Boys Parliament meetings are organized in TRCs Sedra, Borići and Ušivak to ensure that UASCs' views and needs are heard.

In June, in TRC Sedra, UASCs asked about the possibility of going to school. UNICEF explained that children over the age of 14 cannot go to public schools in BiH yet, however they can benefit from the non-formal education activities conducted in the centre by partners. While, during the Child Protection Working Group, UNICEF raised the issue of UASCs in front of Sedra, who do not receive adequate services, that was reported back to the SFA. In this regard, IOM stressed the importance of following the correct referral procedure for UASCs and for all vulnerable groups outside the centre.

Centres population also participate in various activities in and outside of the TRCs. For instance, in TRC Ušivak, on June 5, the International Day of the Environment, IOM and World Vision (WV), together with 15 migrants participated in a collective cleaning action organized by the local community of Hadzici. After the cleanup action, the volunteers enjoyed together ice cream and continued socializing

Centre residents can also submit feedback and complaints, or report incidents in person at the info-desks in each TRC, or anonymously in the complaints/feedback boxes. Feedback and complaint committee meetings are regularly organized and were operational in all TRCs during the month of June.

# **PROTECTION**

#### **Asylum and Registration**

In June, 13 asylum claims were registered by the MoS/SA. 67 asylum claims have been registered so far in 2021, representing a 59 per cent decrease compared to the same period in 2020 (163), despite that fact that arrivals and expressed intentions to seek asylum are higher in the first half of 2021 compared with the same period last year. At the end of June, 154 people were identified by UNHCR awaiting registration in BiH, and access to asylum continues to be restrictive in BiH, with current rates of registration far below those of previous years. It remains extremely difficult to register an asylum claim, especially for single men in TRCs and persons residing in USC.

With the closure of TRC Sedra, Borići is now the only centre accommodating families in USC, and there are currently no available reception facilities for UASC in the Canton.

Following the complaint sent by UNHCR partner Vaša Prava



Peer-to-Peer education sessions on asylum procedure in MFS-EMMAUS © UNCHR, VP 2021

BiH to the BiH Human Rights Ombudsman regarding pushbacks, at the beginning of June there were no new instances recorded of transportation and pushback of people to Serbia by the BiH Border Police (BP). However, during the third week of June, the Police Department of Kalesija informed - upon request from the Ministry of Interior of Tuzla Canton - the BP (administrative unit Zvornik) to transfer 10 migrants and asylum-seekers to the Serbian border even though this action falls outside their jurisdiction. Vaša Prava BiH received information that they continued with their usual practice, which is preventing people on the move from expressing their intention to seek asylum in BiH and denying them access to the asylum system.

# **Child Protection**

Due to lack of accommodation for UASC in USC, Save the Children International (SCI) reported an increased number of them seeking support in front of the TRC's gates. The UNICEF/SCI team identified 141 UASC in front of TRC Miral since the beginning of May (77 in May and 64 in June).

In coordination with the Center for Social Welfare (CSW) Velika Kladuša, appointed legal guardians (SC), SFAs, and IOM, 20 of them were relocated to Centre for Children and Youth

(CCY) Duje, while 9 returned to TRC Ušivak, where they were previously registered.

Furthermore, 35 UASC were identified in front of the TRC Borići and referred to accommodation by the UNICEF/SCI team. Four were girls residing outside reception, living rough with adult men. TRC Ušivak was offered as an option, but because the girls did not want to return to Sarajevo, no other solution was offered to provide them basic protection. UNICEF consulted with the SFA to grant them accommodation to the family centres in USC.

UNICEF/MdM organized two mental health information sessions for Child Protection staff, to enhance their knowledge on violent pushback traumas and traumatic experiences for children. One session was held online for the Child Protection staff working in TRC Miral, while the second one was done in person for the staff working in TRC Borići (SCI, CWS and LAN).

In June, the UNICEF/World Vision (WV) team conducted daily interviews with UASC regarding their current issues, needs and concerns as well as focus groups and discussion workshops in TRC Ušivak. Based on the processed information and identified needs, 32 educational, 29 psychosocial, 48 sports-recreational and 31 creative workshops were organized for UASC covering various topics.

Lastly, four new protection cases of adolescents with traumatic experiences in the countries of origin and during their movement were identified by UNFPA, while six adolescents with allegation of violent experiences during the journey were referred by a psychologist after the first psychological support provided at the regular empowerment activities in the UNFPA Boys and Young men Centre in TRC Ušivak. In total 26 referrals were to other organizations to access to the necessary services were conducted. UNFPA, jointly with other UASC mandated organizations, held four weekly Boys' Voice meetings in TRC Ušivak.

#### **Gender-based Violence**

UNFPA noted that high turnover and increased circulation of people significantly hamper the GBV follow-up process and disrupt the implementation of legal protection processes,

# <u>HIGHLIGHTS</u>

**141** services were provided to UASC identified outside of formal accommodation by CWS legal guardians in Bihać.

**154** persons awaiting registration of their asylum claim with the assistance of UNHCR/Vaša Prava

**184** asylum claims pending at the end of June

**88** guardianships assigned to UASC by Centres for Social Welfare, directly and in partnership with SCI, World Vision, and CWS, through UNICEF support

**2** Mental Health information sessions for Child Protection staff on violent pushback traumas and traumatic experiences for children, in TRC Borići and Miral by UNICEF/MdM

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leading to an increased recurrence of GBV cases.

In June, UNFPA organized the GBV Working Group (WG) for humanitarian agencies in USC, to which 10 representatives from different humanitarian agencies participated. They were provided with sectoral updates on trends, developments and challenges regarding GBV.

In TRC Blažuj, the first Young Man Support group was held with nine young men participants to improve mutual support between survivors of GBV and strengthen the capacity of personality traits.

#### **Protection Outreach**

Restriction of movement to enter USC and the ban on public transportation for migrants and asylum-seekers within the Canton, remained in force except for those exiting the Canton.

The Danish Refugee Council (DRC) Protection teams daily compiled protection incident reports, providing inputs on violent pushback cases at the Croatian border.



Education session on GBV with adult men © UNFPA 2021

# **HIGHLIGHTS**

62 new GBV cases were identified and assisted in Sarajevo and USC through UNFPA, including three adolescent girls and one UASC.

**110** GBV cases received follow-up by UNFPA GBV Case Managers, with 39 cases closed due to inactivity and protracted absence from TRCs.

**43** participants attended specialized UNFPA GBV individual sessions, to raise awareness on the importance of reporting incidents and preventing the recurrence of GBV

**72** participants attended UNFPA GBV trainings on the topics of intimate partner violence, gender equality, and human rights.

In June, 1290 persons reported pushbacks to DRC, and the most vulnerable cases were referred for medical assistance, MHPSS and accommodation and/or registration. This is a 58 per cent increase compared to the month of May.

Throughout five TRCs, DRC Protection Monitoring teams identified 397 persons in need and referred them (620 referrals) for medical assistance, registration, accommodation, security/protection concerns, food, and non-food items (NFI). While out of the centres, 140 persons were identified in need of assistance. Lastly, a total of 8,478 assistances were provided by DRC, in terms of both food and NFI.

# ASSISTED VOLUNTARY RETURN AND REINTEGRATION (AVRR)

In June, IOM facilitated the return of 16 migrants (five to the Russian Federation, three to Nepal, two to Afghanistan, two to Pakistan, one to Bangladesh, one to Bulgaria, one to Morocco, and one to Thailand).

Furthermore, 2,746 migrants were reached by IOM AVRR outreach staff in BiH (632 in centres and 2,114 outside centres). The Outreach Team was present in TRCs/PC, promoting migrants' rights and informed decision on voluntary return and reintegration options and counselling relevant to their decision. Information also include data on mobility restrictions and can be accessed on web page developed for AVRR information campaign as well as Facebook page Support for Migrants.



AVRR departures from BiH in June © IOM 2021

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# **SHELTER**

#### Sarajevo Canton and Herzegovina-Neretva Canton

the new registration area and the work for the installation of reorganization of the centre, to be prepared for the reception the fence around the isolation containers started in June. As of new migrants and asylum-seekers. The new beds were obregards the new registration area, the masonry works and the tained from other rooms not currently in use while others construction of the polystyrene insulation as a prerequisite for the installation of the facade, the work on the electrical and water systems, the flooring with ceramic tiles, the installation of the fixtures and the smoothing of the internal walls were were completed by the end of the reporting period. Lastly, completed. In addition, IOM maintenance staff built and in- thanks to a donation from IPSIA, the courtyard of the centre stalled a wooden fence around the IOM Mother and Baby was enriched with recreational equipment - slide and swing, WASH facility which was launched in its pilot phase during the which will help children develop physical coordination, reporting period, as a common space designed to be used by strength and flexibility while providing fun and entertainment. future mothers and mothers and fathers with children up to 13 years, acting as a space where parents and children can take care of their hygiene, but also rest and play recreational activities in safety and a suitable environment to the children.

TRC Blažuj (opened in December 2019) IOM built a fence around the outdoor kitchen with boards that had previously been delivered to the centre: on the left side of the outdoor kitchen a safety net was installed along the height of the kitchen up to the ceiling, so that migrants do not throw waste over



Renovation of the medical unit in TRC Blazuj © IOM, DRC 2021

the fence into the channel. Moreover, IOM conducted renovation works in all four rooms for persons with disabilities in the centre's medical unit. All room walls were painted, the linoleum floors were patched, the windows and doors were cleaned and repainted. Furthermore, the toilets walls in the H5-A building, used by partner organizations, which had previously been damaged by humidity, were repainted: the toilet space and an office wall adjacent to the toilet were refreshed. Lastly, the canopies built by IOM were placed in front of the IOM and DRC building where queues are mostly frequent, and benches were placed to provide seats while waiting.

Salakovac Refugee Reception Centre (RRC) (opened in 2000) provides accommodation to asylum-seekers and refugees.

Delijaš Asylum Centre (AC) (opened in 2014), in Trnovo Municipality, exclusively accommodates individuals who have sought asylum in BiH.

#### **Una-Sana Canton**

TRC Ušivak (opened in October 2018) The renovation work of TRC Borići (opened in January 2019) IOM conducted a general were relocated from the IOM central warehouse. The renovation works of three rooms on the 1st floor, damaged during the winter due to the strong wind, by a contractor, began and

> TRC Miral (opened in October 2018) New notices were printed and posted on the new boards that were installed throughout the centre, for migrants to access all information (centre's rules and services). In addition, IOM repaired: the main electrical switch that burned in the Red Cross kitchen, and the internet connection since some problems occurred, which were all promptly resolved. Lastly, to improve safety of the migrants, IOM maintenance staff installed locks and door handles in several rooms in the UASC zone and in many other accommodation containers, repaired windows in several rooms and installed wire meshes on them.

> TRC Sedra (opened in July 2018) IOM carried out a check-up of the assets and an evaluation plan was carried out for the transfer of goods and equipment to the IOM central warehouse, which was correctly implemented when the centre was closed on June 30th. In total, 11 accommodation containers, one office containers, one security booth and one sanitary container were transferred to Lipa site, while three electricity generators and two disinfection tunnels were transferred to IOM main warehouse. Other dismantling works, in view of the closure of the centre, involved: the removal of the metal meshes from the ground floor windows to bring them back to their primary conditions; the removal of paints and drawings on the internal walls of the containers; the removal of all stickers / logos and other hanging writings; the removal of fences within the bungalow area.

> Lipa site (opened in January 2021) Works on the new TRC Lipa were in line with the planned schedule. Among the works that were completed during the reporting period, the contractor Technisches Hilfswerk has finished assembling the prefabricated structural part for the dining facility. In addition, IOM continued with the transfer of accommodation containers from TRC Bira to Lipa which were placed on the finished plateaus. To date 91 containers have been transferred.

#### **Tuzla Canton**

In Tuzla urban area, Catholic Relief Service (CRS) continued to support its local partner PUŽ in the management of two safe houses, with capacities to host up to 50 migrants and asylumseekers (families and vulnerable adults). Save the Children (SCI) continued to support the SFA in ensuring accommodation for UASC. In June, the Center for Children and Youth (CCY), operated by MFS-Emmaus, hosted a total of 62 UASC due to their relocation from TRC Blažuj.

# **NON-FOOD ITEMS (NFI)**



Non-food and Food Items distribution in outreach © IOM, RC, DRC

IOM provides NFIs for newly arriving migrants, refugees and asylum-seekers in all TRCs. An NFI distribution system is in place and operational with set schedules displaying distribution times. IOM provides NFI welcome kits, after which individual NFIs refills are provided. NFIs include items such as clothing, footwear, hygiene products, clean bed sheets and linen, or other medical cases as per need. NFIs also include packages to hospitalized migrants, refugees and asylumseekers which contains pyjamas, slippers, a towel and other items necessary for hospital stays. Specially prepared baby packages and other items are available based on needs. All new arrivals in pre-registration or in isolation are provided with hygiene packages (including soap, shampoo, shower gel, toilet paper, tissues) as well as clothes when needed. In In June, IOM distributed a total of 38,840 individual items to 2,974 persons. Furthermore, through the Centres for Women and Girls (WGC) and Boys and Young Men Centres (BYMC), UNFPA continued to distribute modern contraceptives and hygienic products. In June, UNFPA distributed 113 dignity kits and 326 contraceptives for women. In addition, five dignity kits for adolescent boys and around 241 condoms were distributed through Centres for Boys and Young men.

In addition to the regular NFI distribution, IOM also distributed donated clothes and protective reusable masks in

<u>HIGHLIGHTS</u>

all TRCs. In June, several donations of NFIs were recorded by various organization and international and local NGOs, as follows:

In TRC Blažuj: 15,000 disposable gloves, 46,000 disposable face masks, 350 respiratory masks and 50 disposable medical isolation gowns donated by DRC.

In TRC Borići: 10 bags of used clothing by a private citizen; hygiene packages by DRC; three bicycles for children by a private individual; 780 pairs of socks for children and adults



Non-food and Food Items distribution in outreach © IOM, RC, DRC 2021

living in the centre by the Red Cross.

In TRC Ušivak: Women's hygiene items (40 sanitary napkins and 19 wet wipes) by the Italian NGO "Let Women"; two boilers with a capacity of 200 litres each, to be installed in the toilets of the UASC area, by World Vision; 86 hygienic packages by DRC; 3600 winter socks by Red Cross of Visoko city.

38.840

NFI distributed in centres

3.972

NFI distiributed in outreach

Dignity kits distributed by UNFPA

567

Contraceptives distributed by UNFPA

# **Outreach**

IOM/Red Cross outreach teams continued to provide food and NFI packages, PPE, such as facial masks, single use gloves, and disinfection gels. The NFIs included clothes, hygiene items, sleeping bags, backpacks, shoes, jackets and raincoats. In June, a total of 3,972 NFIs to 6,114 migrants and asylumseekers located in various locations in USC were distributed. Moreover, DRC outreach teams also provided regular assistance to migrants and asylum-seekers in outreach location with the provision of food and NFI assistance.

# WATER SANITATION AND HYGIENE (WASH)

Regular repairs and replacements include sink faucets, toilet tanks and pipes, shower faucets, flushers and water taps. The five TRCs have functional laundry systems for the washing of bedding/sheets and beneficiaries' clothes. In TRC Borići, painting work were conducted to refresh the area and improve the sanitary conditions of the centre and also contribute to COVID-19 preventive measures, as the paint used is washable and the walls can be disinfected. As such. the walls of the common areas, the corridors and the stairways of all floors, the main hall on the ground floor, including the dining area and the staircase leading to the laundry, and the rooms on the 2nd floor, were finalized in June. Furthermore, as part of the planned renovation works of the floors of all six external sanitary containers, due to their severe deterioration given by humidity and frequent temperature fluctuation, the following works were conducted: all six entrance doors, the laminate floors, the



Collective cleaning action with migrants in TRC Ušivak © IOM 2021

**TRC Borići** has 20 toilets and 20 showers inside the building and 20 toilets and 12 showers outside the building (in sanitary containers), with facilities separated by sex. Hot water and drinking water are available in the centre. Ten washing machines are installed and operational.

**TRC Miral** has 64 toilets and 34 showers. Out of which five toilets and five showers are separated only for UASC. Drinking water is available in the centre. Four washing machines are fully operational.

**TRC Sedra** has 57 toilets and 66 private showers for 163 people. The remaining TRC population has access to shared toilets and showers, separated by sex. Drinking water is available in the centre. TRC population contributes to laundry operations on a voluntary basis.

**TRC Ušivak** has 47 toilets and 36 showers and facilities are separated by sex. Hot water and drinking water are available at the centre.

**TRC Blažuj** has 80 toilets and 97 showers. Hot water and drinking water are available.

**PC Lipa** has 40 portable ecological toilets and 21 showers with warm water installed.

IOM continued to support all TRCs in USC with vector and pest control activities. Disinfections are organized weekly, while disinsections take place monthly, and deratization take place every three months.



New water tanks installation in TRC Lipa © SFA, IOM 2021

moldings, and the toilet seats were replaced, while ten cabinet doors were rebuilt and repositioned. In addition, several sanitary were repaired or completely replaced. During the reporting period, two sanitary containers (each with three toilets and two showers) were donated by L'ERA (Evanđeoska Razvojna Agencija - Evangelical Relief Agency) for the new TRC Lipa.

The World Environment Day was celebrated in all TRCs in BiH. In TRC Ušivak, a collective cleaning action was organized, at the initiative of the Hadzici community, in which IOM, partner agency staff, and migrants took part. The cleaning action was organized to raise awareness of environmental protection issues and bring local communities and people on the move closer together.

# **HIGHLIGHTS**



328

Toilets available in TRCs/PC



286

Showers available in TRCs/PC



7,399

Persons assisted with laundry services



21.170

Hygiene items disitributed in TRCs, out of which 3,557 in outreach

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# **FOOD AND NUTRITION**

#### **Meal distribution in centres**

IOM and partners (Red Cross in USC/Salakovac; and Pomozi.ba in SC) continued to support the provision of three meals and two fruit snacks per day. Meals are prepared in line with international standards that guarantee sufficient nutritional calorie intake. 151,748 meals were prepared in June, out of which 37,937 in USC, not counting PC Lipa, 111,798 in SA canton and 2,049 in Salakovac. In TRC Ušivak, on 9 June, the Pancake day took place which brought together all centre's migrants who socialized by preparing pancakes, dancing and playing outdoor music. Caritas BiH procured the pancake pans while IOM procured the groceries needed. Lastly, on 24 June, in line with the closure of TRC Sedra, the Red Cross and IOM held several meetings during the reporting period to plan for the transfer of remaining food items from the TRC to TRCs Miral and Borići.

Furthermore, in June, the UNFPA BYMC distributed over 1793



drinks and numerous boxes of dates and biscuits to adolescents and young men participating in regular BYMC activities.

# **Improvements based on community feedback**

IOM ensures that fully equipped kitchens are available in TRCs so that migrants can prepare their own food if they wish. In June, the outdoor kitchen in TRC Borići was not operational. Migrants and asylum-seekers from TRC Borići were provided with a place to cook meals in the TRCs dining hall using electric pans within a scheduled time.

# Persons with special dietary requirements

Partner agencies also made sure that all persons with special diet needs were assisted. This included special meals for vegetarians and those with various diseases (such as diabetics, Chron's disease etc.).

# **Infant and Young Child Feeding Counselling**

UNICEF, in partnerships with Fenix and World Vision, provided individual support to breastfeeding mothers, pregnant women and children. IOM provided babies below 24 months with

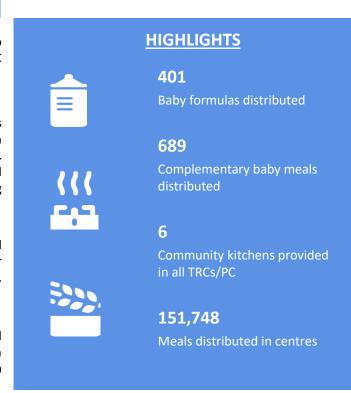
special complementary food prepared by Red Cross in line with UNICEF's guidelines on child feeding. These usually consist of salty and sweet purees made in TRC Sedra, Borići, Ušivak and Salakovac. In addition to these, baby milk formula is distributed to newborn babies until purees are introduced to the baby's meal plan. last month 401 baby milk formulas were distributed for 15 babies, and 689 complementary baby meals prepared for 167 babies. Following the closure of TRC Sedra and the increased number of children in TRC Borići, the capacity of the centre's Mother and Baby Corner (MBC) have been increased.

#### **Donations**

In TRC Ušivak, the local NGO "Dobročinstvo" also donated 250 portions of Ćevapi, which were distributed during the lunch hours to migrants in addition to the standardized menu.

# **Outreach**

In June, IOM outreach team distributed 6,114 food packages to migrants and asylum seekers sleeping rough outside the centres. Furthermore, IOM outreach team also provided food packages to SFA at PC Lipa, for migrants arriving during night, based on the needs. In addition to the above, the IOM/Red Cross outreach team also provided a total of 329 loaves of bread, 76 flatbreads, as well as 21 crates of apples, 21 of oranges, 15 of pears, four of bananas and one crate of peaches from TRCs Sedra to migrants residing in outside locations, with particular attention to families with children. DRC outreach teams also provided regular assistance to migrants and asylum-seekers in outreach locations with the provision of energy-saving food and NFI assistance. A total of 8,478 assistances were provided during the month of June.



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# **HEALTH**

#### General

Due to the extremely high temperatures recorded in June, DRC found that chronic patients reported exacerbations of primary diseases, as well as increase in the number of health conditions linked to extreme weather conditions, such as heath and sunstroke, dehydration and sunburn.

Furthermore, given the high number of migrants and asylum-seekers in outside locations, DRC outreach teams performed a higher number of COVID-19 symptom screenings, delivered health educational sessions regarding COVID-19 preventive measures, and referred and reported any suspected case to the local health authorities. As such, partners recommend increasing the presence of mobile medical teams due to the observed trend of families with children with health problems who keep staying outside, to cross the border with the EU, and therefore cannot regularly access medical care.

#### COVID-19

All new arrivals to the centre were immediately referred to the medical screening, including COVID-19 symptoms. As a preventive measure, new arrivals are followed and regularly checked for symptoms of COVID-19 for 14 days upon arrival.

Due to the improvement of the sanitary-epidemiological situation in BiH, the Public Health Institute of USC with technical support from DRC have developed and shared new recommended preventive measures against COVID-19.

In June 13 COVID-19 and health awareness-raising educational workshops were conducted by UNFPA, reaching 53 UASC and 68 young men. Additionally, UNFPA reached 43 UASC and 212 young men with information on prevention measures, main symptoms, and the importance of timely reporting in case of symptoms.

In June, 2,956 entry screenings for COVID-19 symptoms were performed in TRC/RRC/PC by DRC. In June, 4 migrants and asylum-seekers were tested for COVID-19, three of which were tested positive.

Additionally, in June, DRC delivered sets of specialized equipment to the Emergency Health Institute of Sarajevo Canton, PHC Bosanska Krupa, PHC Cazin, PHC Velika Kladusa, PHC Kljuc and PHC Bihac, such as UV lamps, scoopers and stretchers, stethoscopes, otoscopes, perfusors, Esmarch bandages, sphygmomanometer, oximeter, ECG, scoop stretcher, medical bags, vacuum immobilizer, neck collars, examination light, consultation room furniture, etc.

#### **Primary and Secondary Healthcare**

A total of 5,239 examinations were performed in six temporary medical units in six TRCs, including Salakovac. There were 1,323 direct medical interventions performed by Primary Health Centre medical teams in coordination with DRC. In addition, 1,379 individuals were medically attended directly by DRC staff.

In June, 78 referrals towards specialized healthcare in PHC and 91 towards SHC were conducted, while 25 hospitalizations were realized for patients in need of secondary health care. DRC implementing partner, Jesuit Refugee Service (JRS), provided assistance/medical escorts to 317 patients through Monthly Update · June 2021

440 medical accompaniments to primary and secondary care facilities in USC, SC and HNC.

#### **Healthcare provided by outreach teams**

DRC Medical Assistant in Tuzla regularly visited key spots and shelters where migrants are sleeping in the rough and completed 80 direct medical interventions. In addition, three individuals were referred to secondary healthcare. In USC, 168 interventions were performed. A total of ten referrals were conducted to Primary Health Centre/Secondary Health Centre (PHC/SHC), as well as 11 referrals for accommodation in TRCs.

Six Red Cross Mobile Teams in partnership with DRC continued implementing outreach health activities, primarily in enhancing the provision of first aid and strengthening the referral process towards public health institutions. In June, they assisted 991 individuals through 793 first aid assistances and 504 psychosocial support (PSS) first aid consultations.



Paediatric services to children outside TRC © UNICEF, DRC 2021

In June, there was one case of death reported (suicide) near to the Lipa site.

Conditions observed in outreach were symptoms of respiratory system diseases (24%), skin diseases and subcutaneous tissue (15%), diseases of the musculoskeletal system and connective tissue (14%), digestive diseases symptoms (10%), followed by injuries, poisoning and other symptoms caused by external causes (9%). Overall, the incidence of the above-mentioned conditions is similar to the previous reporting month.

#### **Mental Healthcare**

In June, UNICEF/ Médecins du Monde (MdM) teams provided 45 individual psychological counseling sessions and nine group sessions for a total of 34 children in the USC' TRCs.

UNICEF/MdM psychologists attended two case conferences and followed up on referrals for psychiatric services. In addition, activities were carried out to introduce new migrants and asylum-seekers to the MHPSS services of UNICEF/MdM, notably in the TRC Borići. In this regard, UNICEF/MdM team provided assistance to migrants and asylum-seekers who were transferred from TRC Sedra to Borići, making sure their mental health needs and well-being were prioritized.

# HEALTH

DRC implementing partner MdM continued implementing MHPSS activities for the adult male population. MdM assisted 151 new direct beneficiaries. A total of 264 mental health consultations and 82 group empowerment sessions were conducted in five TRCs for 606 participants. Furthermore, a total of 96 NPS consultations were conducted, with further 33 referrals to psychiatrists. The most dominant conditions observed by MdM during individual counselling sessions were anxiety-related symptoms, psychoactive substance abuse, sleeping complaints, mood-related complaints, suicidal intentions.

In June, a steady high rate of turnovers, the closure of TRC Sedra and following relocation of persons in need from increased the need for individual PSS sessions. As such, UNFPA conducted 171 MHPSS individual sessions, including for five girls, addressing sleeping disorders, nightmares, and somatic pain due to traumatic experiences and distress given by the relocation. In addition, UNFPA organized 11 group PSS activities with 80 women and girls aimed at improving mental health, especially for women who have never had access to such services. Additionally, UNFPA MHPSS experts provided 34 interventions in crisis situations, mostly given by the impact of their attempt to cross the border to the EU. Also, UNFPA MHPSS staff identified and referred six women for essential psychiatric services, after which they continued to be actively monitored.

# **HIGHLIGHTS**

5,239



PHC Examinations in June

1,323





2,956

Entry screening for COVID-19 in centres

117



Women supported with SRH services by DRC and UNFPA in June

**27** SRH SRH sessions provided for adult men, adolescents and UASC by UNFPA in June



**480** individual MHPSS sessions and **102** group MHPSS sessions provided to women, men and children by DRC, MdM, UNFPA and UNICEF



SRH session with adolescent boys © UNFPA 2021

# **Pediatric Healthcare**

In June, 316 children benefitted from health care services provided by UNICEF/DRC paediatric team in TRCs Sedra and Borići, with 453 parents counselled on the importance of immunization. Furthermore, a total of 4 children were provided with dental care during June.

UNICEF/DRC paediatric team collaborated with the outreach team for children staying outside TRCs in need of health care. As such, a total of 181 children aged 0-17 years were examined, while 145 medicament therapies and 34 interventions were provided by UNICEF/DRC.

Lastly, UNICEF in collaboration with SCI and DRC held a workshop for parents on "Alcohol and drug abuse" which encouraged active participation and discussion among parents.

# **Sexual and Reproductive Healthcare (SRH)**

DRC provided assistance to a total of five pregnant women, and seven new pregnancies were reported, whereas 39 SRH related consultations were conducted in the reporting month. Furthermore, 16 health care visits to PHC and nine SHR visits to SHC were realized by DRC.

In June, UNFPA conducted 12 sessions with a total of 74 women, 12 pregnant women and two adolescent girls. Moreover, 76 women (12 pregnant) and two adolescent girls were provided with individual SRH consultations, after which 27 (12 pregnant women) were referred to further undergo SRH examinations in local health clinics. SRH supplements were distributed to 49 women and two girls.

In June, UNFPA urologists focused on the prevention of sexually transmitted diseases, kidney disease, reproductive organs and risky sexual behaviors. In total, 27 SRH sessions were organized, reaching 224 participants including 85 adolescents, 90 young men and 49 adult males in families. Individual consultations were conducted with 11 adult men, one adolescent who were further referred for SRH urological examination at the local health clinics.

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# **EDUCATION AND LEISURE**

#### **Educational activities**

Since the children of TRC Ušivak are not yet enrolled in school, UNICEF is coordinating with the Ministry of Education of SC to enroll them in nearby public schools and organize preparatory courses in schools and TRCs starting from the next school year. Another relevant challenge is given by the lack of access to secondary education for children over the age of 15. In this regard, UNICEF is working with the Ministry of Education to ensure access to education and vocational training for migrant and asylum-seekers children over the age of 15 in SC.

In June, UNICEF, in partnership with WV, organized a two-day training for 19 teachers and staff working in preparatory classes and conducting non-formal education activities in USC and SC. The training focused on blended learning teaching methodology and classroom management.

In June, UNICEF/SCI organized 19 workshops for 62 parents in TRCS Sedra and Borići.

In USC, SCI continued to support the enrollment of children in formal education in five primary schools in the municipalities of Bihać and Cazin. In June 125 children finished the school year. In collaboration with the Ministry of Education, SCI On 17 June, in TRC Blažuj, the Bosnia and Herzegovina initiated and organized Summer School activities and sports courses in nature, in which 60 children participated every day. In June, the cantonal education ministry said it will allocate a



Workship with parents © UNICEF, Save the Children 2021

budget from next school year to support the enrollment of refugee and migrant children in primary schools in Bihać.

In June, UNFPA Boys and Young Men Centres in USC and SC implemented 35 educational sessions addressing relationships, emotions, cultures in Europe and proper hygiene to 923 participants, including 363 UASC, 540 young men and 20 adult men in families.

In June, improved weather conditions enabled several empowerment activities to be carried out within UNFPA Women and Girls Center, mainly focused on relaxation and stress relief. In total, UNFPA organized 57 empowerment activities reaching 352 participants. In particular, UNFPA has focused on the education of 35 GBV survivors, who have been



Akelius Digital Language course © UNICEF, World Vision 2021

deprived of the right to education in their country of origin and who have expressed a desire to learn foreign languages.

#### **Recreational activities**

Women Initiative (BHWI) organized a large football tournament together with the support of other partner organizations (WV, SCI, MdM, IOM). The tournament involved six mixed teams made up of both partner agencies' staff and migrants. In addition, meals were prepared by migrants and distributed at the open kitchen. In TRCs Blažuj and Ušivak, as part of the "Dispatches in Exile" project, a second series of Photography training courses with migrants and asylumseekers was held and conducted with expert trainers.

On June 26, a group of children accompanied by their parents and IOM Cultural Mediator participated together with children of BiH, in a music workshop organized by the War Childhood Museum and in coordination with Musicians Without Borders.

# **HIGHLIGHTS**

**201** children received non-formal education activities, covering Bosnian and English language, and Mathematics, by UNICEF/SCI in TRCs Sedra and Borići and by UNICEF/

**421** children on the move benefited from 24/7 on-site protection support, as well as non-formal and recreational activities, including through the Child Friendly Space (CFS) in TRC Ušivak (in collaboration with collaboration with LAN and SCI).

**254** children benefited from the activities of the Child Friendly Space in TRCs Usivak, Borici and Sedra

# SAFETY AND SECURITY

IOM security staff are present daily in TRCs, working to pre- TRC incidents vent and respond to safety and security risks and incidents, in cooperation with the SFA inspectors and contracted private security guards. Inspections and internal investigations of thefts and misconduct are regularly carried out and recorded. Video surveillance or other distant monitoring mechanisms are in place in the TRCs. IOM Security Assistants (SA) regularly support outreach and DTM teams in field activities by providing guidance and support in the implementation of risks management measures and security protocols.

IOM continuously works on improving the security and safety measures in all TRCs by filling the gaps and proactively addressing recommendations. To provide a safe space for IOM and partner agency staff to work, in case of an emergency / threat inside the centre, IOM maintenance staff continued the installation of protective bars on the windows of the main office in TRC Miral. A total of seven windows were completed.

As part of its ongoing efforts to strengthen security measures in TRCs, IOM organized an emergency drill exercise at TRC Miral, which covered violent demonstration outside and inside the centre. Before the drill, a meeting was held by IOM Office of Staff Security (OSS) with both SFA and partner agency's staff.

A small incident occurred in TRC Blažuj, where about 30 migrants physically attacked another migrant and accused him of theft. IOM intervened immediately, along with the security guards and the police who was informed accordingly. The fight ended with the migrants being re-escorted to his accommodation.



Installation of a protective fence around the IOM Mother and Baby WASH Unit in TRC Usivak © IOM 2021

# TRANSPORTATION AND LOGISTICS



Relocation of beneficiaries from TRC Sedra to Borici © IOM, UNFPA

IOM has on-call mobile teams available 24/7 for assistance and transportation of migrants, refugees and asylum-seekers. These include transportation for medical cases to hospitals, for children going to school, for vulnerable and injured persons heading to centres identified by outreach teams, for asylum-seekers going to asylum interviews, and for transfers at the request of the SFA.

In June, the transports organized, in both USC and SC, included 276 to medical facilities, 24 to SFA, 29 for education purposes, 27 outreach and 62 others (which also includes transports between TRCs). In addition to that, the IOM outreach teams carried out 41 transports for 146 migrants and asylum seekers.

# HIGHLIGHTS



418 transports carried out for **851** migrants and asylum-seekers persons

| Sector                       | Organizer | Contact                                 |  |  |  |  |
|------------------------------|-----------|---|--|--|--|--|
| Sarajevo Monthly Update      | UNHCR/IOM | aalmakzomy@iom.int<br>klasnic@unhcr.org |  |  |  |  |
| USC                          | UNHCR/IOM | husagic@unhcr.org<br>vmitkovski@iom.int |  |  |  |  |
| CCCM, Shelter, WASH and Food | IOM       | drozic@iom.int                          |  |  |  |  |
| Protection                   | UNHCR     | kokotovi@unhcr.org                      |  |  |  |  |
| Child protection             | UNICEF    | aluedeke@unicef.org                     |  |  |  |  |
| Gender Based Violence        | UNFPA     | jurela@unfpa.org                        |  |  |  |  |
| Health                       | WHO/DRC   | palom@who.int<br>verica.recevic@drc.ngo |  |  |  |  |
| NFI                          | IOM       | drozic@iom.int                          |  |  |  |  |
| Education                    | UNICEF    | skabil@unicef.org                       |  |  |  |  |

# CONTACTS

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LINKS

UNHCR Data Portal: <a href="https://data2.unhcr.org/en/situations/mediterranean">https://data2.unhcr.org/en/situations/mediterranean</a>

UNHCR Help: https://help.unhcr.org/bosniaandherzegovina/

IOM Data Portal: <a href="http://migration.iom.int/europe/">http://migration.iom.int/europe/</a>

IOM Support for Migrants Application: <a href="http://supportformigrants.com/">http://supportformigrants.com/</a>

IOM AVRR Information: <a href="https://bih.iom.int/assisted-voluntary-return">https://bih.iom.int/assisted-voluntary-return</a>

IOM Migration Response: <a href="https://bih.iom.int/iom-migration-response">https://bih.iom.int/iom-migration-response</a>

 $\textbf{Media guidelines:} \ \underline{\textbf{https://bih.iom.int/pbn/reporting-migration-and-refugees-brochure}$ 

Asylum Information Brochure: <a href="https://issuu.com/unhcrsee/docs/information">https://issuu.com/unhcrsee/docs/information</a> for as in bih





IOM prepares these monthly updates on behalf of the inter-agency response in BiH. They are published on the United Nations in Bosnia and Herzegovina website. Information on the actions of institutions/organizations/individuals are collected on voluntary basis. The asylum-seeker and migration statistics presented in this document are provided by the authorities of BiH and partner agencies. The UN in BiH is not responsible for the accuracy of information provided by non-UN sources.

| 3W  |  |                                  |  |  |                        |                   |  |   |   |  |  |   |   |                                  |                          |  |  |  |                              |                           |
|---|--|----------------------------------|--|--|------------------------|-------------------|--|---|---|--|--|---|---|----------------------------------|--------------------------|--|--|--|------------------------------|---------------------------|
| LOCATION  |  |                                  |  |  |                        |                   |  |   |   |  |  |   |   |                                  |                          |  |  |  |                              |                           |
|   | Bosnia and Herzegovina without Una-Sana Canton |                                  |  |  |                        |                   |  |   |   | Una-Sana Canton  |  |   |   |                                  |                          |  |  | TOTALS   |                              |                           |
|   | RRCSalakovac                                   | ACDelijaš                        | TRC Ušivak   | TRC Blažuj   | Imm. Ctr.              | MFS-Emmaus        | Awaiting asylum in<br>private<br>accommodation | Outreach observed<br>average # of<br>people in SC | Outreach observed<br>average # of<br>people in TC | Outreach observed<br>average # of<br>people Other<br>locations | TRCMiral   | TRC Boridi  | TRC Sedra   | PCLipa                           | Žene sa Une SH           | Awaiting asylum in<br>private<br>accommodation | Outreach observed<br>average # of<br>people in USC | # of people outside<br>in USC according to<br>USC Police | Total in BIH<br>Accommodated | Total in BIH<br>Estimated |
| KEY POPULATION # AND ESTIMATES (Population numbers below are a mixture of estimates and counts, depending on location. The numbers below are the most recent available. It must be kept in mind that populations fluctuate daily and the below is a snapshot at the end of the month) |  |                                  |  |  |                        |                   |  |   |   |  |  |   |   |                                  |                          |  |  |  |                              |                           |
| <b>Total Number</b>   | 27   | 3                                | 395  | 1501   | 52                     | 8                 | 139  | 208   | 211   | 41   | 491  | 205   | 22  | 704                              | 4                        | 10   | 1031   | 2000   | 3561                         | 6021                      |
| # of males  | 13   | 1                                | 288  | 1501   | 51                     | 8                 | 118  | -   | -   | -  | 491  | 111   | 13  | 704                              | 3                        | 10   | -  | -  | 3312                         |                           |
| # of females  | 14   | 2                                | 107  |  | 1                      |                   | 30   | -   | -   | -  |  | 94  | 9   |                                  | 1                        | 0  | -  | -  | 258                          |                           |
| # single adult<br>men   |  |                                  | 29   | 1497   |                        |                   | 97   | -   | -   | -  | 485  | 1   | 2   | 704                              | 1                        | 8  | -  | -  | 2824                         | i                         |
| # of families   | 7  | 1                                | 94   | 0  |                        |                   | 15   | -   | -   | -  |  | 45  | 6   |                                  | 1                        | 1  | -  | -  | 170                          |                           |
| # of children in families   | 13   | 1                                | 116  | 0  | 0                      | 0                 | 25   | -   | -   | -  |  | 104   | 5   |                                  | 2                        | 1  | -  | -  | 267                          |                           |
| # of UASCs  | 6  |                                  | 84   | 0  | 0                      |                   | 10   | -   | -   | -  |  | 63  | 4   |                                  | 1                        | 1  | -  | -  | 169                          |                           |
| # of asylum-<br>seekers   | 0  | 0                                | 19   | 3  | 4                      | 0                 | 98   | -   | -   | -  | 0  | 12  | 5   |                                  | 0                        | 6  | 0  | -  | 147                          |                           |
| # of persons awaiting asylum registration   | 27   | 3                                | 21   | 18   | 0                      | 8                 | 50   | -   | -   | -  | 6  | 6   | 11  | 1                                | 3                        | 4  | 2  |  | 158                          |                           |
|   |  |                                  |  |  |                        |                   |  |   | W   | HO DOES WHAT   | AND WHERE (  | 3W)   |   |                                  |                          |  |  |  |                              |                           |
| Shelter   | MHRR/ MoS/AS/<br>UNHCR                         | MoS/AS/ UNHCR                    | SFA, IOM   | SFA, IOM   | MoS, SFA               | MoS, SFA          | -  | -   | Puž   |  | SFA, IOM   | SFA, IOM  | IOM   | MoS, SFA                         | ŽsU/DRC/ UNHCR           | -  |  |  |                              |                           |
| Centre<br>Management  | MHRR/ MoS/AS                                   | MoS/AS                           | SFA, IOM   | SFA, IOM   | MoS, SFA               | MFS Emmaus        | -  | -   | -   |  | SFA, IOM   | SFA, IOM  | SFA, IOM  | SFA                              | ZsU                      | ÷  |  |  |                              |                           |
| Protection  | UNHCR/ BHWI/VP,<br>UNICEF/ WV, CSW             | MoS/AS, UNHCR/<br>BHWI/ VP, CSW  | UNHCR/VP DRC,<br>UNICEF/ WV, MdM<br>IOM, UNFPA     | UNHCR/VP DRC,<br>UNICEF/ WV, MdM<br>IOM, UNFPA, Save the | UNHCR/ BHWI/VP,<br>CSW | SCI, MFS Emmaus   | UNHCR/ VP/ BHWI                                | UNHCR/ VP/ BHWI,<br>DRC                           | UNHCR/ VP/ BHWI,<br>DRC                           | UNHCR/ VP/ BHWI,<br>DRC  | UNHCR/VP, DRC,<br>UNICEF/ /StC, IOM,<br>CSW, UNFPA | UNHCR/VP, DRC,<br>UNICEF//StC/NGO<br>LAN, IOM, CSW, | UNHCR/VP, DRC,<br>UNICEF//StC/NGO<br>LAN, IOM, CSW, | IOM, UNHCR, SCI                  | ŽsU, DRC/ VP/UNHCR       | UNHCR/ VP/ BHWI                                | DRC, UNICEF/SCI                                    |  |                              |                           |
| Health  | MoS/AS, UNHCR, DZ,<br>CH, DRC, UNICEF          | MoS/AS/ UNHCR, DZ,<br>CH, DRC    | UNICEF, DRC, DZ, CH,<br>UNFPA                      | DRC, RC, DZ, CH  | SFA, DZ                | MFS Emmaus        | -  | DRC, RC   | DRC, RC   | DRC, RC  | DRC, DZ, CH, JRS,<br>MdM                           | DRC, JRS, MdM,<br>UNICEF, DZ, CH                    | DRC, JRS, MdM,<br>UNICEF, DZ, CH                    | Public Health Institute USC, DRC | DRC, DZ, CH              | ÷  | DRC, RC  |  |                              |                           |
| Non-food items  | IOM, RC, UNHCR/<br>BHWI, UNICEF, WV            | MOS/ AS/ UNHCR/<br>BHWI, Caritas | IOM, Pomozi.ba<br>UNHCR/BHWI,<br>UNICEF/ WV, UNFPA | IOM, Pomozi.ba<br>UNICEF/ WV, RC, DRC                    | MoS/SFA                | SCI, MFS Emmaus   | -  | DRC   | DRC   | DRC  | CoBRC, IOM, DRC,<br>UNICEF                         | CoBRC, IOM, UNFPA,<br>UNICEF/StC/Fenix              | IOM, UNFPA,<br>UNICEF/StC/Fenix                     | SOS Bihac, RC Bihac, RC USC, IOM | ŽsU                      | -  | DRC, RC  |  |                              |                           |
| WASH  | MHRR MOS, UNHCR/<br>BHWI, UNICEF, WV           | MoS/AS/ UNHCR                    | IOM  | ЮМ   | MoS/SFA                | MFS Emmaus        | Caritas  | Pomozi.ba   |   |  | IOM  | IOM   | IOM   | SFA, IOM                         | ŽsU                      | ÷  |  |  |                              |                           |
| Security/Safety   | MHRR/ UNHCR                                    | MoS/AS/ UNHCR                    | MoS/ SFA   | MoS/ SFA   | MoS/SFA                | MFS Emmaus        | -  | N/A   |   |  | MoS/ SFA   | MoS/ SFA  | MoS/ SFA  | MoS/SFA, IOM                     | ŽsU                      | -  |  |  |                              |                           |
| Transport/ Logistics  | MHRRUNHCR/ BHWI,<br>IOM                        | MoS/AS/ UNHCR/<br>BHWI, IOM      | IOM  | IOM  | IOM                    | MFS Emmaus        | -  | -   | -   |  | IOM  | IOM   | IOM   | IOM, SFA, SOS Bihac              | ŽsU, IOM                 | -  |  |  |                              |                           |
| Administrative/<br>Legal  | MHRR/ MoS/SFA/ AS,<br>UNHCR/VP                 | MoS/AS/ UNHCR/VP                 | MoS/ SFA, IOM,<br>UNHCR/VP                         | MoS/ SFA, IOM,<br>UNHCR/VP                               | MoS/SFA, UNHCR/VP      | MoS/SFA, UNHCR/VP | VP   | -   | -   |  | MoS/ SFA/ AS, IOM,<br>UNHCR/ VP                    | MoS/ SFA, IOM,<br>UNHCR/ VP                         | MoS/ SFA/ AS, IOM,<br>UNHCR/ VP                     | MoS/SFA, UNHCR, Vaša Prava       | ŽsU, VP                  | VP   |  |  |                              |                           |
| Education   | UNHCR/ BHWI,<br>UNICEF/ WV                     | MoS/AS/ UNHCR/<br>BHWI           | UNICEF, WV   | wv   | -                      | MFS Emmaus, SCI   | -  | -   | -   |  | -  | UNICEF/ StC/NGO<br>LAN, MoE, IOM                    | UNICEF/ StC/NGO<br>LAN, MoE, IOM, IPSIA             |                                  | UNICEF/ StC/ MoE,<br>IOM | -  |  |  |                              |                           |
| Food and nutrition  | RC, IOM, UNICEF/ WV,<br>UNHCR/ BHWI, Caritas   | MoS/SA/ UNHCR,<br>Caritas        | Pomozi.ba, IOM<br>UNICEF/WV                        | Pomozi.ba, IOM   | MoS/SFA                | MFS Emmaus        |  | Caritas, DRC                                      |   | DRC  | IOM/ CRC   | IOM/ CoBRC, UNICEF/<br>Fenix/StC                    | IOM/CRC, UNICEF/<br>Fenix/StC                       | Red Cross BiH                    | ŽsU                      | -  | DRC, RC  |  |                              |                           |