#### **MONTHLY OPERATIONAL UPDATE NOVEMBER 2021**







Aerial view of TRC Lipa, opened on 19 November © IOM 2021



New arrivals in November 2021 (source: MoS BiH)



Migrants and asylum-seekers in formal centres (source MoS, MHRR, IOM, UNHCR)



Migrants and asylum-seekers estimated outside (source DRC, IOM, local authorities)

#### **Arrivals**

893 migrants, asylum-seekers and refugees arrived irregularly in Bosnia and Herzegovina (BiH) in November, representing a 42 per cent decrease compared to the previous month and a 16 per cent decrease compared to November 2020. The majority were from Afghanistan (37%), Pakistan (11%) and Iran (11%). As with the previous months, there were no UASC amongst irregular arrivals in November. The total number of arrivals so far this year is 15,404, which is on par with the first eleven months of 2020. In total, 84,817 arrivals have been recorded since the start of the mixed movement in January 2018.

#### Presence in BiH at the end of the month

the end of November, while 578 - 586 persons are estimated to squat outside formal accommodation, mainly in Una-Sana Canton.

# **November highlights**

Slobodan Ujić, Una-Sana Canton Prime Minister regularly stay in the centre.

Mustafa Ružnić, Bihać Mayor Suhret Fazlić, and the IOM Chief of Mission to BiH Laura Lungarotti and Head of the European Union Delegation (EUD) to BiH and EU Special Representative Johann Sattler. Among those invited were Benjamin Sturtewagen - Head of the Diplomatic Office of the Kingdom of Belgium in Bosnia and Herzegovina, Maria Teresa Lizaranzu Perinat - Ambassador of the Kingdom of Spain, Jan Waltmans -Ambassador of the Kingdom of the Netherlands, Jurriaan Midellhoff - Regional Stability Coordinator, Geertruida Brinkman Vissers - Police Liaison Coordinator, Embassy of the Kingdom of the Netherlands in the Republic of Croatia. The ceremony began with an introductory speech by the SFA Director Slobodan Ujić. The visitors were then taken on a tour of the TRC Lipa.

2,460 migrants, asylum-seekers and refugees During the month, a total of 335 migrants were were accommodated in reception facilities at registered in TRC Blažuj, which is half of the total number of registered in relation to last month. The number of migrants in the camp decreased during November. The largest number of returnees comes from Una-Sana Canton, Velika Kladuša. Minors identified by Save the On 19 November, a ceremony was held on the Children International (SCI) partner organization occasion of the official opening of the Tempo- on a daily basis and temporarily housed in TRC rary Reception Center (TRC) Lipa in the presence Blažuj were regularly relocated with the support of BiH Minister of Security Selma Cikotić, Direc- of IOM transport to TRC Ušivak in coordination tor of the Service for Foreigners' Affairs (SFA), with the SFA. Approximately 10 to 20 minors

# **POPULATION GROUP OVERVIEW**

Accommodated and Assisted at the end of November 2021

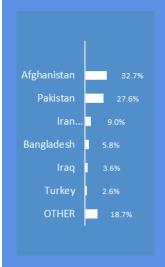
> 74 % Single adult male

19 %

9 % Women and girls

6 % Unaccompanied and Sepa-

Top declared Countries of Origin of migrants, refugees, and asylum-seekers accommodated in BiH at the end of



returnees were accommodated in the centre after mandatory protection and seek asylum in BiH. Partners provided positive medical examinations in the TRC outpatient clinic or in the Bihać feedback and highlighted the importance of ensuring adequate and Velika Kladuša Health Centers.

The BiH Ministry of Security (MoS) organized the "Sarajevo Migration Dialogue" - a ministerial conference with high-level par- In November, the 16 Days of Activism against Gender-Based Vioticipants, including the participants from BiH authorities, IOM, UNHCR, European Union (EU) institutions, and government representatives to discuss the challenges and trends of the current mixed migration situation and border control/border management, amongst other topics. The need for additional support and enhanced cooperation among the agencies involved in the mixed migration response was highlighted.

In November, UNHCR organized trainings for SFA staff in Bihać, Tuzla and Sarajevo to strengthen their capacity to profile individuals during initial registration to support the identification and referral of persons with potential international protection needs or other vulnerabilities amongst the new arrivals. Furthermore, UNHCR organized several Round Tables on Durable Solutions in Sarajevo, Bihać, Tuzla and Mostar for persons under international protection in BiH to familiarize representatives of the local community and authorities with the rights and obligations of people under international protection and asylum-seekers. Representatives of the Ministry for Human Rights and Refugees, the cantonal and municipal authorities, centres of social welfare, police offices, (local) media, and UNHCR implementing partners participated. The Round Tables are a part of UNHCR BiH's key objective to facilitate local integration for asylum-seekers and refugees.

On 23 and 24 November UNHCR, together with local experts, organized training for UNHCR's executive and governmental partners on the LGBTQI + community fleeing their country of origin

In TRC Borići, during November 2021, a total of 438 newcomers/ and on how to support LGBTQI + people in need of international protection for LGBTQI + people who often experience violence and discrimination in their home country and on the move.

lence (GBV) campaign was kicked off by all United Nations (UN)



UNHCR and its partner BHRI marked the start of the 16 Days of Activism against GBV with women in TRC Ušivak, who shared their messages to the world on scarfs.

# CENTRE COORDINATION AND CENTRE MANAGEMENT (CCCM)

Prior to the official opening of the TRC Lipa, all migrants were center was increasing every day, it was decided to create a temtransferred from the Provisional Camp Lipa to the new centre on 13 November, in close coordination and cooperation between tect them before eventual transfer to TRC Ušivak. the SFA and IOM. Regular medical examinations for migrants were organized by the Health Center and the Danish Refugee Council (DRC). After the activation of Family and Youth Zone, with the coordination of the SFA and IOM, UNICEF, World Vision and UNFPA activated their services, while Médecins du Monde (MDM) and UNFPA Boys and Young Men Center (BYMC) began protection and empowerment activities after the first group of single men were accommodated in the center. IOM team for mental health and psycho-social support was actively involved in the process. They conducted 223 vulnerability screenings to identify migrants with special needs, after which special protection and psycho-social approach was applied for those faced difficulties, with special attention to unaccompanied minors. Efforts were made to familiarize accommodated people with the house rules, available services at the center and its structure. UNHCR distributed brochures with information related to the asylum process.

bration, music, and decorations. As the number of minors in the Storytelling platform.

porary youth zone in the pre-registration building in order to pro-

All partners agreed to participate in the production of information leaflets about the services in the TRC, which will be distributed to new migrants first arriving at the gate. In TRC Borići, on 3 November, COVID-19 vaccination of interested adult migrants and revaccination of those who received the first dose of vaccine was organized by IOM and DRC in cooperation with the Institute of Public Health. As a result, a total of 42 adult migrants and asylum-seekers were vaccinated. Of that number, 17 received the first dose and 25 the second dose of the vaccine. During the reporting period, a total of 32 unaccompanied minors were sent and temporarily accommodated in TRC Borići until their transport to TRC Ušivak, and later to TRC Lipa. Accordingly, 7 unaccompanied and separated children (UASC) were transported to TRC Ušivak in accordance with the SFA instructions, while 8 UASC were later transported to TRC Lipa, which became a new destination for their reception according to the latest instructions of the SFA. As a result of a project organized by UNICEF and SCI, In TRC Blažuj, the celebration of the biggest Indian holiday - Diwa- the children prepared an exhibition of their photographs and li (festival of light) was organized. A group of 30 migrants pre- stories about the world seen through their eyes and captured pared traditional desserts, and IOM designated a space for cele- through lenses. Their stories are now part of the Migrant Child IOM contributed to the realization of this project, providing This month, heating in the Centre was the most discussed transportation of children to different locations in the city, issue. The problem with bed bugs in several accommodation and providing and setting up a space for an exhibition within units was also mentioned, the IOM reacted quickly and dethe Center.

coordination with World Vision, DRC will ensure that one protection officer works with children and organizes exercise sessions and / or provides pictures of adequate exercises.

#### **Participation and Accountability to Affected Populations**

IOM encourages all migrants in TRCs to play an active role in decision-making process and activities that affect them. TRCs have Community Representative Councils and regular meetings are organized by IOM with partner agencies.

tailed disinsection was done several times during the month.

In TRC Ušivak, the info about the Fashion Corner run by IOM These serve as a platform for discussion of TRC issues, conflict was shared among migrants by partners World Vision, Social prevention and resolution, dialogues between different mi-Corner run by Caritas and the Bosnia and Herzegovina Wom- grant groups and between the center population and center en's Initiative (BHWI). DRC and IOM have planned another management. In TRC Blažuj, the Council session is held every revaccination against COVID-19 in early December 2021. week. All partner organizations are present during the ses-World Vision has agreed with the DRC on possible suggestions sion. Topics raised during Community Council sessions in TRC on how to deal with the problems of scoliosis in children. In Ušivak included organization, discipline, food, hygiene, and shelter improvements.

> In November, UNFPA organized the Women and Girls Committee giving women and girls the opportunity to support suggestions that will improve the work of the centers. Moreover, three regular weekly Boys' Voice meetings were held at TRC Ušivak, with 11 representatives. Also in TRC Ušivak, a Teen Club was held with six teenage girls.

# **PROTECTION**

The UNFPA Boys and Young Men Center (BYMC) and Women and Girls Center (WGC) in TRC Lipa opened in November. Moreover, UNFPA organized the first Peer Support Group, for field staff, was held and facilitated by UNFPA Mental Health and Psychosocial Support (MHPSS) experts, for six representatives of partner organizations in TRC Ušivak.

#### **Asylum and Registration**

During the period, 21 asylum claims were registered by the MoS/Sector for Asylum. 150 asylum claims have been registered so far in 2021, representing a 36 per cent decrease compared to the same period in 2020. At the end of November, 57 people were identified by UNHCR awaiting registration in BiH. Access to asylum continues to be restrictive in BiH, with current registration rates far below those of previous years. The average processing time from registration of an asylum claim to the first-instance decision made at the case level was 442 days for first-instance decisions issued in November.

# **Child Protection**

A total of 145 guardianships were assigned to unaccompanied children by Centers for Social Welfare (CSW) and WV with UNICEF support in SC.

With UNICEF support, the designated zone for UASC continued to operate in TRC Miral in cooperation with SCI, 24/7 child protection support to children within families in TRC Borići through SCI and 24/7 child protection support to UASC in TRC Ušivak through WV. A total of 475 children on the move (89 girls in families, 124 boys in families and 262 UASC) benefited from on-site 24/7 protection support as well as nonformal and recreational activities, including through Child Friendly Spaces (CFS) in TRC Ušivak (in partnership with WV) and in TRC Borići (in partnership SCI) during the month of November. A total of 118 children benefited from 215

activities organized in CFS in TRCs Ušivak and Borići.

UNFPA included 21 previously identified sensitive and vulnerable adolescent cases in various activities within the Boys Centre in TRC Ušivak. Additionally, 513 consultations on TRC's available service were provided by UNFPA.

SCI identified and supported 64 potential UASC in TRC Blažuj, of whom 14 reported that they entered BiH from Montenegro. SCI supported the SFA and the Centre for Social Welfare with organizing 73 relocations of potential UASC to TRC Ušivak (some children were relocated more than once). A total of 40 referrals other than referrals to accommodation were sent. SCI implemented over 60 psychosocial, educational, creative and sports activities and assisted IOM in providing 300 meals for potential UASC.

# **HIGHLIGHTS**

**167** asylum claims were pending at the end of November, of which 77 persons (46%) belonged to persons in families

**57** persons were awaiting registration of their asylum claim with the assistance of UNHCR/Vaša Prava BiH at the end of November

54 refugees were in the country at the end of November, of which 7 were from outside of the former Yugoslavia

**70** persons under subsidiary protection in BiH at the end of

#### **Gender - based Violence**

In November, UNFPA identified 28 new gender-based violence (GBV) cases (23 female and 5 male), mostly related to psychological, physical and economic violence, forced/child marriage and two cases of sexual violence and rape. A total of 110 GBV cases were followed up by UNFPA, with 39 cases closed due to longer inactivity and protracted absence from TRCs. Specially tailored GBV individual sessions were organized for 58 women accommodated in TRC Borići to empower women and to raise awareness of the importance of reporting incidents. Lastly, UNFPA finalized three series of GBV trainings for 40 residents of TRC Blažuj (29 young men) and TRC Ušivak (11 women) with the aim of increasing understanding on issues of rights, gender, equality and other key concepts related to GBV.

UNFPA conducted a total of 16 educational activities in the Boys and Young Men Centers in TRCs Miral, Borići and Lipa with 93 participants. Also, a joint UNFPA GBV and SRH educational session "GBV: Institutional and Medical Approach" was organized for 11 females at the Women and Girls Centre in TRC Ušivak, providing women with basic information on treatment and protection. UNFPA in TRC Ušivak also organized an empowerment session for six women on "Mine Danger in BiH". In November, DRC followed up 37 open cases on weekly basis and provided alternative accommodation for 2 GBV survivors in SC throughout the month.



Educating women on GBV in TRC Borići ©UNFPA2021

# **Protection Outreach**

The Danish Refugee Council (DRC) outreach Protection teams in out-of-site areas, identified 392 migrants and asylum-seekers in need (56 women, 162 children (125 boys and 37 girls), and 174 adult males), and referred them (661 referrals conducted) to various services in TRCs, to accommodation (292 referrals), transportation (237 referrals), child protection (57 referrals), health (29 referrals), registration (20 referrals), etc.

Additionally, 670 persons reported push-back at the Croatian border.

The outreach Protection activities are implemented country-wide (USC, Sarajevo and Tuzla) through the deployment of six mobile teams conducting regular protection monitoring activities, identification and referral of EVIs, as well as the distribution of food and non-food items.

In November 30 UASC were identified in front of TRCs Miral and Borići by the UNICEF/SCI CP team. Another 17 UASC were identified at checkpoint Velečevo by UNICEF/Center for social welfare (CSW) Ključ social worker. In November, the SCI outreach teams successfully referred 23 children to accommodation.

# **HIGHLIGHTS**

**28** new GBV cases were identified and assisted in Sarajevo and USC by UNFPA. Newly identified cases were predominantly women survivors (23), while 5 survivors were male.

**110** GBV cases received follow-up by UNFPA GBV Case Managers, with 58 cases closed due to inactivity and protracted absence from TRCs.

**3,685** assistances were provided by DRC Protection Outreach Teams assisting PoCs in need through distribution of emergency food and non-food items to men, women and children sleeping rough or reporting pushbacks from Croatia.

**8,164** services were provided to migrants identified outside of official reception facilities by IOM outreach mobile teams.

**670** persons reported pushback at the Croatian border

**10** migrants returned to their CoO in November

#### **Assisted Voluntary Return and Reintegration**

In November, IOM facilitated the return of 10 migrants (7 to Pakistan, 2 to Morocco, 1 to India). Furthermore, 1,114 migrants were reached by IOM AVRR outreach staff in BiH (206 in centres and 908 outside centres). The Outreach Team was present in TRCs/PC, promoting migrants' rights and informed decision on voluntary return and reintegration options and counselling relevant to their decision. Information also include data on mobility restrictions and can be accessed on web page developed for AVRR information campaign as well as Facebook page Support for Migrants.

#### Sarajevo Canton and Herzegovina-Neretva Canton

TRC Ušivak (opened in November 2018). IOM maintenance worked on the repair of damage on TRC units/facilities caused by difficult weather conditions that occurred on 4 November. Strong winds destroyed doors of the accommodation units and containers of partner agencies, as well as the outer wall of the red hangar and the roof of the laundry unit. The handover of works on the new IOM warehouse for non-food items has officially been completed. The new warehouse has more space, which will enable easier distribution Other Cantons and offer better storage capacity for goods.

mass relocation of migrants from a smaller accommodation dren. unit to a large hangar took place. About 150 migrants received new mattresses, blankets and bedding and were housed in a large hangar. The Camp Management decided to create a pre-registration zone in the vacated building.

In addition to regular activities such as cleaning and disinfection of all accommodation units, the IOM technical service actively worked on repairing walls, repairing and painting doors, painting walls, renovating toilets and replacing all necessary sanitary parts. A temporary "youth zone" was established and renovated.

Salakovac Refugee Reception Centre (RRC) (opened in 2000) provides accommodation to asylum-seekers and refugees.

Delijaš Asylum Centre (AC) (opened in 2014), in Trnovo Municipality, exclusively accommodates individuals who have sought asylum in BiH.

#### **Una-Sana Canton**

TRC Borići (opened in January 2019). In TRC Borići, in addition to regular activities such as cleaning and disinfection of indoor and outdoor areas, maintenance and cleaning staff worked daily on building maintenance to provide migrants with comfortable stay and protection, as well as security and protection of the building. The maintenance and cleaning staff thoroughly cleaned, disinfected and repainted the walls in the rooms. Maintenance and cleaning staff worked on a daily basis to maintain the building, which included frequent repairs or replacement of dispensable items.

TRC Miral (opened in November 2018). More than 50 beds were replaced and repaired during the month of November. All sanitary containers were repaired by IOM maintenance staff. In the following period, regular control of containers will be carried out and communication with migrants will be maintained in order to detect their needs and respond to them in a timely manner. In addition, all beds are marked in all accommodation units for single men.

TRC Lipa (opened in November 2021) was officially inaugurated on 19 November and provides accommodation for up to 1,500 migrants and asylum seekers, including single adults, families and unaccompanied minors. The dismantling

of the tent in the former PC Lipa began with the efforts of the maintenance and support staff in front of the SFA, and with the support by colleagues engaged in other centers such as TRC Borići and TRC Miral. The beds were also dismantled. The representatives of communal water supply unit "Vodovod" disinfected and washed the floor surfaces. Furthermore, removal of waste was also carried out. The recruitment of maintenance and cleaning staff for TRC Lipa was ongoing during the reporting period.

Since the beginning of November, accommodation at the CCY TRC Blažuj (opened in December 2019). During the month, a Duje has no longer been available for unaccompanied chil-



Dining area in TRC Lipa ©IOM 2021



Migrants and asylum-seekers move to newly opened TRC Lipa ©IOM 2021

# **NON-FOOD ITEMS**

asylum-seekers in all TRCs. NFI distribution system is in place and operational with set schedules displaying distribution times. IOM provides NFI welcome kits, after which individual NFIs refills are provided.

NFIs include items such as clothing, footwear, hygiene products, clean bed sheets and linen, or other medical cases as per need. NFIs also include packages for hospitalized migrants, refugees and asylum-seekers, which contain pyjamas, slippers, a towel and other items necessary for hospital stays. Specially prepared baby packages and other items are available based on needs.

All new arrivals in pre-registration or in isolation are provided with hygiene packages (including soap, shampoo, shower gel, toilet paper, tissues) as well as clothes when needed. In November, IOM distributed a total of 37,714 individual items to 2,530 persons.

Furthermore, through the Women and Girls Center (WGC) and Boys and Young Men Centers (BYMC), UNFPA continued to distribute modern contraceptives and hygienic products. In November, UNFPA distributed 84 dignity kits and 18 contraceptives for women. In addition, 756 dignity kits and 160 condoms were distributed BYMC.

### **HIGHLIGHTS**

37,714

NFI distributed in TRCs

101



NFI distiributed in outreach by IOM/Red Cross

840

Dignity kits distributed by **UNFPA** 

188

Contraceptives distributed by **UNFPA** 

IOM provides NFIs for newly arriving migrants, refugees and In November, several donations of NFIs were recorded by various organization and international and local NGOs, as follows:

#### Outreach

IOM/Red Cross outreach teams continued to provide food and NFI packages, PPE, such as facial masks, single use gloves, and disinfection gels. The NFIs included clothes, hygiene items, sleeping bags, backpacks, shoes, jackets and raincoats. A total of 83 non-food items were distributed to 14 migrants identified in the immediate vicinity of TRC Miral, who said they were involved in alleged return cases, including 36 hygiene items, 11 pairs of shoes, 14 jackets, and 22 clothing items.

Furthermore, the outreach team distributed 18 non-food items to 12 migrants identified at transit points in the USC area, including 12 hygiene items and 6 pairs of shoes. A total of 87 biodegradable wet wipes, 87 hand sanitizers and 93 reusable face masks, were distributed to migrants during the provision of transportation services through donotation. DRC supported in 3,685 assistances through distribution of emergency food and non-food items.



PPE distribution in TRC Miral ©IOM 2021

# **WASH**

standards, IOM dedicates significant efforts to maintenance and repair, particularly of WASH containers and infrastructure, as damages frequently occur in the TRCs. The four TRCs have functional laundry systems for the washing of bedding/ sheets and clothes.

IOM continues to support all TRCs in BiH with vector and pest control activities. Disinfection, disinfestation and derating (DDD) measures are conducted on a weekly basis.

TRC Borići has 40 toilets and 32 showers. Hot water and

To set up WASH services at par with the minimum SPHERE drinking water are available. 15 washing machines are installed and operational.

> TRC Miral has 64 toilets and 34 showers, including five separated toilets and showers for UASC. Drinking water is available in the centre. Seven washing machines are fully operational.

> TRC Ušivak has 47 toilets and 36 showers and facilities are separated by sex. Hot water and drinking water are available at the centre.

TRC Blažuj has 80 toilets and 97 showers. Hot water and drink- PC Lipa has a total of 40 portable ecological toilets and 21 ing water are available.

showers with warm water installed.



# **FOOD AND NUTRITION**

#### Meal distribution in centres

IOM and partners (Red Cross in USC/Salakovac; and Pomozi.ba IOM ensures that fully equipped kitchens are available in TRCs in SC) continued to support the provision of three meals and two fruit snacks per day. Meals are prepared in line with international standards that guarantee sufficient nutritional calorie intake. 128,226 meals were prepared in November, out Partner agencies also made sure that all persons with special of which 54,208 in USC, 73,928 in SA canton and 90 in Salakovac.

In November, UNFPA Boys and Young Men Centres distributed over 1800 drinks and 50 boxes of dates and biscuits to adolescents and young men participating in regular Boys and Young Men activities.

Blažuj: Regular meal distributions 3 times a day continue. The SMART application is functional during food distribution, which significantly speeds up the work and distribution of food.

Borići: Due to the repeated poor quality of water, the Institute of Public Health advised the city population to boil water before consumption until further notice. Accomodated people were informed in a timely manner about the restrictions. Accordingly, a total of 1,119 bottles were received from the central warehouse and distributed to all migrants and asylum seekers in the general population and isolation zones.

Ušivak: For children who have started school, a menu consisting of sandwiches, chocolate, fruit and fruit juice is provided daily. Snack is prepared in cooperation with Pomozi.ba. 1260 children's meals were served to 318 children for breakfast during the month of November. 340 lunches have been provided for school children attending school this month. The distribution of food was regular and on schedule throughout the month.

#### Improvements based on community feedback

so that migrants can prepare their own food if they wish.

#### Persons with special dietary requirements

diet needs were assisted. This included special meals for vegetarians and those with various diseases (such as diabetics, Chron's disease etc.).

#### **Infant and Young Child Feeding Counselling**

UNICEF with partner Fenix facilitated an online information session for UNICEF/SCI child protection staff on the importance of breastfeeding during emergencies, the activities of mother-baby corners, key standards related to Infant and Young Child Feeding in emergencies and provided support to new mothers and pregnant women. In November, a total of 78 children under five and 71 parents benefited from Mother and Baby Corner (MBC) services in both USC and SC. Last month, 163 baby milk formulas were distributed for 6 babies, and 201 complementary baby meals prepared for 78 babies.

#### **Donations**

During the month, IOM partner organization Pomozi. ba donated 1,500 bottles of iced tea in TRC Blažuj and 500 bottles in TRC Ušivak, which were distributed to migrants along regular meal schedule.

#### **Outreach**

The IOM/Red Cross outreach team also distributed food items to migrants residing out of reception facilities.

In November, a total of 509 food packages including 3,962 food items were distributed to 631 migrants identified in outreach locations and in transit points in the USC area.

#### **General**

On 13 November, the first 250 migrants and asylum seekers were officially admitted to the new TRC Lipa. Under the coordination of the SFA and in close cooperation with the IOM and the DRC, two medical teams from the Primary Healthcare Centre (PHC) Bihać conducted a first medical examination for all 250 new residents.

UNFPA team in SC conducted 14 COVID-19 and health awareness raising sessions for 136 adolescent and young men participants, and 345 counselling on the same topics in outside locations.

#### COVID-19

The number of COVID-19 positive cases within the TRCs has decreased compared to October, confirming that the preventive and vaccine measures imposed are effective in maintaining the good sanitary-epidemiological situation within the TRCs. The regular vaccination of migrants against COVID-19 has been implemented throughout the country, through the "COVID-19 Vaccination Week" organized monthly.

In November, 2,999 entry screenings for COVID-19 symptoms were performed in TRC/RRC/PC by DRC.

At the end of November, a total of 712 migrants and asylumseekers were vaccinated with Astra Zeneca, Sinopharm and Moderna vaccine in BiH (480 with first dose and 232 with second dose).

At the end of the month, 97 migrants accommodated in preventive isolation in USC and SC TRCs and 13 migrants isolated in symptomatic isolation, out of which 2 are active case of COVID-19.

59 migrants were tested on COVID – 19 during the month of November, out of which 7 were positive.

#### **Primary and Secondary Healthcare**

A total of 3,777 examinations were performed in five temporary medical units in six TRCs/PC, including Salakovac. 1,979 direct medical interventions performed by Primary Health Care (PHC) medical teams were conducted in coordination with DRC. In addition, 2,488 individuals were medically attended directly by DRC staff.

In November, 91 referrals towards specialized healthcare in PHC and 95 towards Secondary Health Care (SHC) were conducted, while 8 hospitalizations were realized for patients in need of SHC.

DRC implementing partner JRS, provided assistance/medical escorts to 647 patients through 341 medical accompaniments to primary and secondary care facilities in USC, SC and Herzegovina-Neretva Canton (HNC).

Main conditions observed in November were respiratory system diseases (26%), digestive diseases symptoms (17%), skin diseases and subcutaneous tissue (10%), symptoms, signs and abnormal clinical and laboratory findings, not elsewhere

classified (9%), diseases of the musculoskeletal system, and connective tissue (9%).

#### **Healthcare provided by outreach teams**

DRC in Tuzla regularly visited key spots and shelters where migrants are sleeping in the rough and completed 106 direct medical interventions. In addition, four individuals were referred to SHC. In USC, 198 interventions were performed. A total of six referrals were conducted PHC/SHC.

Six RC mobile teams in partnership with DRC continued implementing outreach health activities, primarily in enhancing the provision of first aid and strengthening the referral process towards public health institutions. In November, 1,255 individuals were assisted through 1,134 first aid assistances and 489 PSS first aid consultations.

#### **Mental Healthcare**

In November Médecins du Monde (MdM) organized two capacity-building activities in the USC, one for CWS legal guardians on the topic "Self-harm, psychoactive substance abuse and aggressive behavior among children and adolescents" conducted in collaboration with UNICEF, and the second was a training course "Psychological First Aid in Crisis Situations" intended for field staff engaged in direct assistance with migrants, refugees and asylum-seekers.

Moreover, MdM continued implementing Mental Health and Psycho-Social Support (MHPSS) activities for the adult male population. MdM assisted 230 new direct migrants. A total of 160 mental health consultations and 103 group empowerment sessions were conducted in four TRCs for 903 participants. In TRCs Miral and Borići 15 individual psychological counselling/psychiatric care sessions and 6 group sessions for a total of 17 children were organized and 13 crisis interventions for 10 persons were provided. Lastly, a total of 86 psychiatric care consultations were conducted for 66 individuals (15 female, 51 male) and 18 new referrals towards Psychiatric Specialists were conducted. 34 MHPSS services were provided in outreach locations.

In November, 244 MHPSS services were provided to female and male migrants, refugees and asylum-seekers. Additionally, UNFPA implemented 132 individual sessions with women and girls, working to improve their mental state. In total, 87 women and girls were assisted through group PSS sessions which included social groups mutual support and education on the psychological consequences of violence against women. Furthermore, psychological support was provided for 13 attendees through the Young Mothers Club in TRCs Ušivak and Borići on the topic of parenting techniques and the challenges of parenthood in the context of migrations.

UNFPA intervened and assisted in 14 crises situations assisting in cases of acute psychotic personality disorder, epileptic seizures and suicidal thought, out of which 5 required referrals towards a neuropsychiatrist for more detailed examination.

for previously identified male survivors in TRC Blažuj. A total of 12 participants-built rapport by sharing emotions and individual experiences. Additionally, UNFPA provided first psychological aid to 14 males identified as GBV survivors and protection/vulnerable cases.

#### **Pediatric Healthcare**

UNICEF/Fenix helped facilitate 12 education workshops on "Maternal and Child Health Training" covering issues related to breastfeeding and nutrition, common childhood illnesses, child growth and development, pregnancy and others.

In November, 1,075 children benefited from health care Moreover, DRC provided assistance to a total of two pregnant services provided by UNICEF/DRC pediatric team in TRCs Borići, Ušivak and Lipa with 521 parents counselled on the importance of immunization and 15 children were provided with dental care. Moreover, 41 children undertook pre-school medical examinations, and 67 children were vaccinated in line with the Federal vaccination calendar. Lastly, 460 children benefited from awareness raising materials in TRCs Ušivak and Borići ensured through UNICEF/DRC pediatric units.

#### **Sexual and Reproductive Healthcare (SRH)**

In November, 83 women and adolescent girls participated in nine SRH sessions organized by UNFPA gynaecologists about early detection of alarming symptoms, urogenital tract infections, inability to conceive and family planning. Following individual consultations, 16 women (3 pregnant) underwent detailed SRH examinations in the local health clinics. According to the identified need, SRH supplements were distributed to 108 women and girls. 12 pregnant women were

### **HIGHLIGHTS**



3,777 **PHC Examinations** in October



PHC Interventions supported by DRC in October

2,999

Entry screening for COVID-19 in centres



**37** 

Women supported with SRH services by **UNFPA** and DRC in October

SRH sessions provided for adult men, adolescents and UASC by UNFPA in October



**393** individual MHPSS sessions and **109** group MHPSS sessions provided to women, men and children by DRC, MdM, UNFPA and UNICEF

UNFPA GBV Case Manager facilitated two GBV support groups monitored and supported by UNFPA through different services.

> UNFPA marked the "No Shame November" by raising awareness on testicular and prostate cancer. Furthermore, 220 adolescents and adult men took part to 16 SRH urological sessions. Following individual consultations, 10 men and adolescents underwent SRH urological examination at the local health clinics.

> UNFPA team in TRC Borići identified a teenage girl in need of a gynaecological examination, as she was traveling alone with her father.

> women, whereas 21 SRH related consultations were conducted in the reporting month. Furthermore, one health care visit to PHC and SHC each were realized by DRC.



SRH examination in Bihać ©UNFPA



Boys on the Move session in TRC Lipa ©UNFPA

# **EDUCATION AND LEISURE**

#### **Educational activities**

In November, 50 children (26 boys, 24 girls) accommodated in TRC Borići benefited from formal education activities implemented by SCI and the Ministry of Education in USC. 49 children were enrolled in 5 primary schools and 1 child was enrolled in secondary school. Furthermore, 42 (28 boys, 14 girls) benefited from non- formal education activities. A total of 25 workshops were held, focusing on (Bosnian language, Sports, Informatics, My environment, Mathematics, Geography and History). Lastly, SCI organized 9 workshops in the framework of "Parenting on the Move programme" to strengthen parental capacities in providing the necessary conditions for wellbeing, resilience and education of their children, to which a total of 42 parents (28 women and 14 men) participated.

UNFPA BYMC conducted 40 Boys and Young Men on The Move educational empowerment sessions, with 408 adolescent and young men participations, aimed at educating on tolerance, interpersonal communication and relationships, life planning including language classes, art and creative sessions, thematic ly celebrate World Children's Day in the TRC Borići. discussions, board games and sport activities. Also, 21 adolescents participated to 4 regular IT weekly sessions in TRC Ušivak.

UNFPA implemented 86 Empowerment sessions with 529 women and adolescent participations within the WGC, offering relaxing, artistic and motivating group activities. As part of the above, in TRC Borići 5 language classes for 14 women, of which 3 were asylum seekers with a desire to learn the local language and integrate into society.

In USC, in collaboration with the Ministry of Education and schools, three models were implemented for the testing of the Akelius Digital Language course in two local primary schools (First model: within regular classes for third grade students; second model: group composed of children of the preparatory classes and local children, strengthening social cohesion; third model: within the extracurricular activity of the Akelius Digital Language course).

#### **Recreational activities**

In November, UNICEF and SCI hosted Dr Lynne Jones who carried out two workshops with two groups of children aged between 8-12 and 14-16 of TRC Borići. Children were provided with digital cameras to take pictures of their lives, the people and places around them, and in doing so, to share their stories and help strengthen the resilience of children on the move, as well as create understanding and bridge the gaps the migrant's population and the hosting one. These workshops culminated with an exhibition entitled Children on the Move: Camera Stostrategies, sex and sexuality. In addition, 1015 participants rytelling Project which took place on 19 November in TRC took part to other Boys on the Move methodology sessions Borići's canteen. This opportunity was also used to symbolical-

> UNFPA celebrated 16 days of activism against violence against women and girls by organizing various activities aimed at raising awareness of the debilitating effects that violence has on individuals, families and communities. In TRC Blažuj an art exhibition was organized in which works created by male residents were displayed during empowerment sessions at BYCM. Additionally, in TRC Ušivak, a creative workshop where participants formulated messages for women and girls around the world to raise awareness of all forms of violence was organized by UNFPA.

#### **HIGHLIGHTS**

UNICEF is working with the Ministry of Education to ensure access to vocational education and training for migrant and refugee children older than 15 years in SC.

92 new children were reached by non-formal education activities organized by UNICEF/WV in SC and UNICEF/SCI in USC.

**72** new children on the move were reached with the Akelius digital learning platform as well as 45 children from BiH.

**54** children were included in the formal education system by UNICEF/SCI in SC.



Creative workshop with UASC in TRC Ušivak ©UNICEF

# **SAFETY AND SECURITY**

IOM security staff are present daily in TRCs, working to the implementation of risks management measures and prevent and respond to safety and security risks and security protocols. In TRC Lipa the SFA has taken over the incidents, in cooperation with the SFA inspectors and management of security services from 13 November. contracted private security guards. Inspections and internal investigations of thefts and misconduct are regularly carried out and recorded. Video surveillance or other distant No mayor incidents were recorder in November. monitoring mechanisms are in place in the TRCs. IOM Security Assistants (SA) regularly support outreach and DTM teams in field activities by providing guidance and support in

#### **TRC incidents**

# TRANSPORTATION AND LOGISTICS

IOM has on-call mobile teams available 24/7 for assistance and transportation of migrants, refugees and asylum-seekers. These include transportation for medical cases to hospitals, for children going to school, for vulnerable and injured persons heading to centres identified by outreach teams, for asylum-seekers going to asylum interviews, and for transfers at the request of the SFA.

In November, the transports organized, in both USC and SC, included 289 to medical facilities, 7 to SFA, 98 for education purposes, 19 outreach and 82 others (which also includes transports between TRCs). In addition to that, the IOM outreach teams carried out 452 transports for 1,761 migrants and asylum seekers.



#### Outreach team in Una-Sana Canton ©IOM 2021

# **HIGHLIGHTS**



**452** transports carried out for **1,761** migrants and asylum-seekers persons



Outreach teams provide transport services for migrants and asylum-seekers ©IOM 2021

Sector	Organizer	Contact					
Monthly Update	UNHCR/IOM	BIH_PSU@iom.int edelkamp@unhcr.org					
USC	UNHCR/IOM	husagic@unhcr.org vmitkovski@iom.int					
CCCM, Shelter, WASH and Food	IOM	drozic@iom.int					
Protection	UNHCR	kokotovi@unhcr.org					
Child protection	UNICEF	aluedeke@unicef.org					
Gender Based Violence	UNFPA	jurela@unfpa.org					
Health	WHO/DRC	palom@who.int maja.mandrapaterzic@drc.ngo					
NFI	IOM	drozic@iom.int					
Education	UNICEF	skabil@unicef.org					

# CONTACTS

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LINKS

 $\textbf{UNHCR Data Portal:} \ \underline{\text{https://data2.unhcr.org/en/situations/mediterranean}}$ 

UNHCR Help: <a href="https://help.unhcr.org/bosniaandherzegovina/">https://help.unhcr.org/bosniaandherzegovina/</a>

IOM Data Portal: <a href="http://migration.iom.int/europe/">http://migration.iom.int/europe/</a>

 $IOM\ Support\ for\ Migrants\ Application: \underline{http://supportformigrants.com/}$ 

IOM AVRR Information: <a href="https://bih.iom.int/assisted-voluntary-return">https://bih.iom.int/assisted-voluntary-return</a>

IOM Migration Response: <a href="https://bih.iom.int/iom-migration-response">https://bih.iom.int/iom-migration-response</a>

Media guidelines: https://bih.iom.int/pbn/reporting-migration-and-refugees-brochure

Asylum Information Brochure: https://issuu.com/unhcrsee/docs/information for as in bih





IOM prepares these monthly updates on behalf of the inter-agency response in BiH. They are published on the United Nations in Bosnia and Herzegovina website. Information on the actions of institutions/organizations/individuals are collected on voluntary basis. The asylum-seeker and migration statistics presented in this document are provided by the authorities of BiH and partner agencies. The UN in BiH is not responsible for the accuracy of information provided by non-UN sources.

3W																						
LOCATION																						
	Bosnia and Herzegovina without Una-Sana Canton												Una-Sana Canton									
	RRC Salakovac	AC Delijaš	TRC Ušivak	TRC Blažuj	Imm. Ctr.	MFS-Emmaus	Awaiting asylum in private accommodation	Outreach observed average# of people in SC	Outreach observed average# of people in TC	Out	# of people outside formal accomodation in BiH without USC according to DTM Mobility Tracking on 28 September	TRC Miral	TRC Borići	TRC Sedra	PCLipa	Žene sa Une SH	Awaiting asylum in private accommodation	Outreach observed average # of people in USC	# of people outside formal accomodation in USC according to DTM Mobility Tracking on 28 September	Total in BIH Accommodated	Total in BIH Estimated	
KEY POPULATION # AND ESTIMATES (Population numbers below are a mixture of estimates and counts, depending on location. The numbers below are the most recent available. It must be kept in mind that populations fluctuate daily and the below is a snapshot at the end of the month)																						
Total Number	0	3	328	1064	76	0	93	189	68		129	395	222		282	3	8	319	449	2474	3180	
# of males		2	232	1064	73	0	66					395	121		282	2	8			2245		
# of females		1	96		3	0	27						101		282	1	0			511		
# single adult men			16	1050			41					387	0		275	2	6			1777		
# of families		1	59	0			18						61		1		1			141		
# of children in families		1	89	0		0	22						106		1		1			220		
# of UASCs		0	109	14	0	0	2					8			5	0	0			138		
# of asylum- seekers	0	3	11	6	2	0	87					0	14		0	3	4			130		
# of persons awaiting asylum registration	0	0	10	7	0	0	6					6	23		2	0	4			58		
										WHO DOE	S WHAT AND W	HERE (3W)										
Shelter	MHRR/ MoS/AS/ UNHCR	MoS/AS/ UNHCR	SFA, IOM	SFA, IOM	MoS, SFA	MoS, SFA			Puž			SFA, IOM	SFA, IOM	IOM	MoS, SFA	ŽsU/DRC/ UNHCR						
Centre Management	MHRR/ MoS/AS	MoS/AS	SFA, IOM	SFA, IOM	MoS, SFA	MFS Emmaus						SFA, IOM	SFA, IOM	SFA, IOM	SFA	ZsU						
Protection	UNHCR/ BHWI/VP, UNICEF/ WV, CSW	MoS/AS, UNHCR/ BHWI/ VP, CSW	UNHCR/VP DRC, UNICEF/ WV, MdM IOM, UNFPA	UNHCR/VP DRC, UNICEF/ WV, MdM IOM, UNFPA, Save the Children	UNHCR/BHWI/VP, CSW	SCI, MFS Emmaus	UNHCR/ VP/ BHWI	UNHCR/ VP/ BHWI, DRC	UNHCR/ VP/ BHWI, DRC	UNHCR/VP/BHWI, DRC		UNHCR/VP, DRC, UNICEF/ /StC, IOM, CSW, UNFPA	UNHCR/VP, DRC, UNICEF/ /StC/NGO LAN, IOM, CSW, UNFPA/MdM	UNHCR/VP, DRC, UNICEF/ /StC/NGO LAN, IOM, CSW, UNFPA/MdM	IOM, UNHCR, SCI	Žsu, DRC/ VP/UNHCR	UNHCR/ VP/ BHWI	DRC, UNICEF/SCI				
Health	MoS/AS, UNHCR, DZ, CH, DRC, UNICEF	MoS/AS/ UNHCR, DZ, CH, DRC	UNICEF, DRC, DZ, CH, UNFPA	DRC, RC, DZ, CH	SFA, DZ	MFS Emmaus		DRC, RC	DRC, RC	DRC, RC		DRC, DZ, CH, JRS, MdM	DRC, JRS, MdM, UNICEF, DZ, CH	DRC, JRS, MdM, UNICEF, DZ, CH	Public Health Institute USC, DRC	DRC, DZ, CH		DRC, RC				
Non-food items	IOM, RC, UNHCR/ BHWI, UNICEF, WV	MOS/ AS/ UNHCR/ BHWI, Caritas	IOM, Pomozi.ba UNHCR/BHWI, UNICEF/ WV, UNFPA	IOM, Pomozi.ba UNICEF/ WV, RC, DRC	MoS/SFA	SCI, MFS Emmaus		DRC	DRC	DRC		CoBRC, IOM, DRC, UNICEF	CoBRC, IOM, UNFPA, UNICEF/StC/Fenix	IOM, UNFPA, UNICEF/StC/Fenix	SOS Bihac, RC Bihac, RC USC, IOM	ŽsU		DRC, RC				
WASH	MHRR MOS, UNHCR/ BHWI, UNICEF, WV	MoS/AS/ UNHCR	ЮМ	IOM	MoS/SFA	MFS Emmaus	Caritas	Pomozi.ba				IOM	ЮМ	IOM	SFA, IOM	ŽsU						
Security/Safety	MHRR/UNHCR	MoS/AS/ UNHCR	MoS/SFA	MoS/SFA	MoS/SFA	MFS Emmaus		N/A				MoS/SFA	MoS/SFA	MoS/SFA	MoS/SFA, IOM	ŽsU						
Transport/ Logistics	MHRRUNHCR/BHWI, IOM	MoS/AS/ UNHCR/ BHWI, IOM	ЮМ	IOM	IOM	MFS Emmaus						IOM	ЮМ	IOM	IOM, SFA, SOS Bihac	ŽsU, IOM						
Administrative/ Legal	MHRR/ MoS/SFA/ AS, UNHCR/VP	MoS/AS/ UNHCR/VP	MoS/ SFA, IOM, UNHCR/VP	MoS/ SFA, IOM, UNHCR/VP	MoS/SFA, UNHCR/VP	MoS/SFA, UNHCR/VP	VP					MoS/SFA/AS, IOM, UNHCR/VP	MoS/SFA, IOM, UNHCR/VP	MoS/SFA/AS, IOM, UNHCR/VP	MoS/SFA, UNHCR, Vaša Prava	ŽsU, VP	VP					
Education	UNHCR/ BHWI, UNICEF/ WV	MoS/AS/ UNHCR/ BHWI	UNICEF, WV	wv		MFS Emmaus, SCI							UNICEF/ StC/NGO LAN, MoE, IOM	UNICEF/ StC/NGO LAN, MoE, IOM, IPSIA		UNICEF/ StC/ MoE, IOM						
Food and nutrition	RC, IOM, UNICEF/WV, UNHCR/BHWI, Caritas	MoS/SA/ UNHCR, Caritas	Pomozi.ba, IOM UNICEF/WV	Pomozi.ba, IOM	MoS/SFA	MFS Emmaus		Caritas, DRC		DRC		IOM/CRC	IOM/ CoBRC, UNICEF/ Fenix/StC	IOM/CRC, UNICEF/ Fenix/StC	Red Cross BiH	ŽsU		DRC, RC				