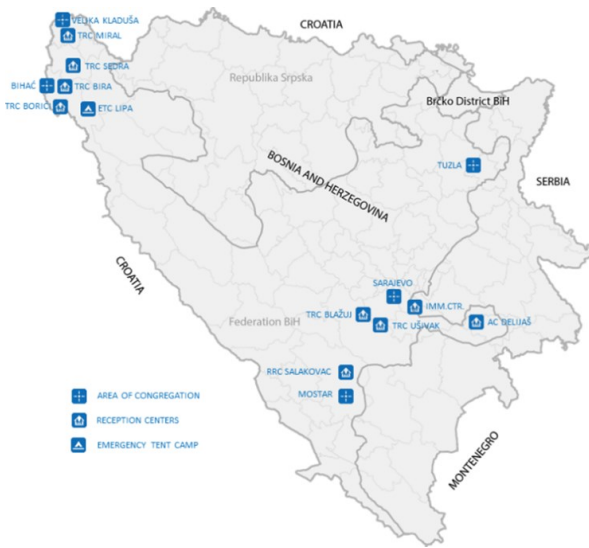


Bosnia and Herzegovina Interagency Response to the Mixed Movement
MONTHLY OPERATIONAL UPDATE SEPTEMBER 2021



International Day of Peace marked all TRCs in Bosnia and Herzegovina © all partners 2021

1,552
New arrivals in September 2021
(source: MoS BiH)

2,727
Migrants and asylum-seekers in formal centres
(source MoS, MHRR, IOM, UNHCR)

1,000-2,000
Migrants and asylum-seekers estimated outside
(source DRC, IOM, local authorities)

POPULATION GROUP OVERVIEW

Accommodated and Assisted at the end of September 2021

- 75%** Single adult males
- 19%** Families with children
- 9%** Women and girls
- 9%** Children in family
- 5%** Unaccompanied and Separated Children (UASC)

Top declared Countries of Origin of migrants, refugees, and asylum-seekers accommodated in BiH at the end of September 2021

Pakistan		36.8%
Afghanistan		30.0%
Bangladesh		9.5%
Iran		7.3%
Iraq		3.9%
Turkey		2.6%
OTHER		9.8%

Arrivals

1,552 migrants, asylum-seekers and refugees arrived irregularly in Bosnia and Herzegovina (BiH) in September, representing a 23 per cent decrease compared to the previous month and an 18 per cent decrease compared to September 2020. The majority declared to be from Afghanistan (43%), Pakistan (19%) and Bangladesh (9%). As with the previous two months, there were no UASC amongst irregular arrivals in September. The total number of arrivals so far this year is 13,294, which is on par with the number of arrivals over the first nine months of 2020. While the number of new arrivals to BiH between January and September 2021 is on par with the same period in 2020, there is a marked decrease in the overall number of asylum-seekers, refugees and migrants currently in the country, which was estimated to be around 4,000 at the end of September 2021 and between 9,200 – 10,500 at the end of September 2020. In total, 82,707 arrivals have been recorded since the start of the mixed movement in January 2018.

September highlights

The month of September was marked by several important meetings, for instance on 7 September the, IOM Chief of Mission (CoM) visited TRC Lipa site together with the Prime Minister of Una-Sana Canton to monitor the construction works that were completed at the beginning of the month. IOM and authorities also met with the Cazin Mayor to discuss the current migrant situation, IOM's response in the Canton, and the support provided to the local community. On 8 September, the Heads of the elementary schools in Pazarić and Ilidža joined by Sarajevo Canton (SC) Special Commissioner/Trustee for Migration and representative from the SC Ministry of Education (MoE), visited Temporary Reception Centre (TRC) Ušivak to hold a meeting with the parents of school aged children to discuss the inclusion of children into the local school system. On 9 September, United Nations Office on Drugs and Crime (UNODC) Regional Director for Europe and Central Asia, Gwi-Yeop Son, together with the Head of the United Nations (UN) Resident Coordinators Office (RCO), Jago Salmon, and IOM CoM, and visited the TRC Ušivak, where they were all provided with an update on the current migration situation in BiH, related challenges and perspective as well as updates on the impact of the ongoing situation in Afghanistan in the sub-region.

Presence in BiH at the end of the month

2,727 migrants and asylum-seekers were accommodated in reception facilities at the end of September, while around 1,100 persons are estimated to squat outside formal accommodation, mainly in Una-Sana Canton (USC).



A roundtable on the draft amendments to the Bylaw on asylum © UNHCR

On 20 September, UNHCR organized a roundtable related to the draft amendments to the Bylaw on asylum. The focus of this roundtable was to address the main gaps in existing asylum legislation. The round table was organized within the Instrument for Pre-Accession (IPA) II project “Regional Support to Migration Management in the Western Balkans and Turkey, Phase II” in the context of UNHCR’s effort to support the BiH asylum authorities to fulfil BiH’s pledge to improve asylum legislation.



Celebration of International Peace Day in TRC Miral © IOM

On 21 September, on the occasion of the International Day of Peace, several celebrations were organized in all TRCs in BiH, with the participation of migrants, humanitarian partners as well as BiH host communities.

On 28 September, IOM conducted the sixth Displacement Tracking Matrix (DTM) exercise jointly with the SFA and with the support of the Red Cross (RC) to collect information on the number of migrants present in BiH outside of official reception centres. IOM visited a total of 181 locations, known for their presence of migrants, in six cantons. A total of 1,104 identified migrants, of which 1,101 declared at the time of the exercise that they are not accommodated in any of the temporary reception centres in BiH. At the same time, for the first time, the DTM exercise on the presence of migrants outside of reception centres was also held in other Western Balkan countries (Albania, Kosovo***, Montenegro and North Macedonia - excluding Serbia) with the aim to have more comprehensive

data on mixed migration flows through the sub-region and at the same time to be able to support those residing outside with humanitarian assistance, where needed.

From 26 September to 1 October, UNHCR facilitated an exchange visit between the BiH Service for Foreigners’ Affairs (SFA) and the Ministry of Security (MoS) and the Italian asylum authorities with an aim to enhance the capacity of the BiH authorities through an exchange of best practices. On 27 September, a meeting was organized with the BiH delegation, the National Commission for the Right to Asylum, the Italy Public Security Department, and the Territorial Commission for the International Protection determination of Rome to discuss the asylum system in Italy, with a focus on registration and the RSD procedures.

During the month of September, several vaccination and COVID-19 information sessions were organized in TRCs in BiH thanks to the joint efforts of the SFA, IOM, the Danish Refugee Council (DRC), World Health Organization (WHO), and partners to inform migrants and asylum-seekers of the option of being vaccinated in the country. In this regard, on 29 September, the first session of COVID-19 vaccination started where a total of 54 migrants from TRC Ušivak received the first dose of the, in TRC Blažuj, a total of 242 migrants received the first dose and in Una-Sana Canton (USC), 157 migrants have been vaccinated. Moreover, on 30 September, UNHCR and Bosnia and Herzegovina Women Initiative (BHWI) supported the re-vaccination of four migrants residing in private accommodation and an additional two persons who received their first dose. At the end of the month total of 450 migrants were vaccinated with first dose of Astra Zeneca vaccine in BiH.



Vaccination organized in TRCs for all migrants © IOM , DRC 2021

CENTRE COORDINATION AND CENTRE MANAGEMENT (CCCM)

CCCM meetings were regularly organized in TRCs, with all partner agencies including the SFA. In TRC Ušivak, the Camp Management and Camp Coordination (CCCM) staff attended an operational meeting to discuss the inclusion of children from TRC Ušivak in formal education. IOM, UNICEF and World Vision (WV) representatives jointly discussed on the plan to be undertaken in terms of services and responsibilities (for instance, transport, food preparation, and so on) for the children who will attend the school. In TRC Blažuj, the IOM CCCM held an information meeting with Caritas and EUFOR representatives. In addition, the IOM Mental Health and Psycho Social Support (MHPSS) and Protection Coordinator, along with protection colleagues from the IOM mission in Greece, visited and toured the centre to discuss protection assistance practices in BiH. In TRC Borići, due to bad weather conditions, many families who were residing outside of reception facilities accepted to be accommodated in the reception facility, upon SFA's approval. All migrants went through mandatory seven-day isolation period (preventive isolation area). Therefore, the second floor was again converted to accommodate more people.

Participation and Accountability to Affected Populations

IOM encourages the centre population to play an active role in decision-making process and activities that affect them. TRCs have Community Representative Councils and regular meetings are organized by IOM with partner agencies. These serve as a platform for discussion of TRC issues, conflict prevention and resolution, dialogues between different migrant groups and between the centre population and centre management. For instance, in TRC Miral, IOM held a brief informative meeting with migrants on the use of community kitchen. They were reiterated that the kitchen must be cleaned daily



Community Representative Council in TRC Blažuj © IOM 2021

by those who use it and that it must be made available to everyone. In TRC Blažuj, during the Council meeting, most of the questions raised by residents were about the COVID-19 vaccination and existing preventative measures. In addition to that, IOM organized another "Mine Awareness" session with ten migrants and asylum-seekers to raise awareness of the dangers of unexploded objects in BiH.

UNFPA, jointly with other agencies, continued to organize Boys' Voice meetings, providing opportunities for boys' representatives to express their concerns, ideas and suggestions of their peers accommodated in TRC Ušivak. During the meeting, newly elected Boys' Voice representatives were introduced. Based on the centre's representatives feedback, a Movie evening will be organized in.

PROTECTION

The UNFPA team continued with providing assistance to extremely sensitive and vulnerable survivors of violence by providing accommodation in a well-monitored accommodation unit in order to provide safety and easier access to all needed services within TRC Blažuj. In the reporting month three young men have assisted while 22 protection cases were identified. Moreover, at the initiative and assistance of UNFPA staff and in coordination with IOM, three GBV cases were relocated to TRC Ušivak, ensuring accommodation in a special unit with proximity to available services.

Asylum and Registration

During the period, five asylum claims were registered by the MoS/Sector for Asylum. 95 asylum claims have been registered so far in 2021, representing a 55 per cent decrease compared to the same period in 2020 due to the COVID-19 restrictions. At the end of September, 108 people were identified by UNHCR awaiting registration in BiH. Access to

asylum continues to be restrictive in BiH, with current registration rates far below those of previous years. The average processing time from registration of an asylum claim to the first-instance decision made at the case level was 446 days for first-instance decisions issued in September.

UNHCR and IOM shared the jointly drafted comments on the BiH Strategy on Migration and Asylum and the Action Plan (2021-2025) with the BiH MoS. UNHCR comments focused on including the pledges made during the Global Refugee Forum in 2019, a reference to permanent residence for persons granted subsidiary protection, the need to develop and implement Standard Operating Procedures (SOPs) regarding early identification and profiling of migrants arriving in BiH, and measures to support intercultural exchange and mutual understanding between migrants and host communities.

PROTECTION

Child Protection

A total of 86 guardianships were assigned to unaccompanied children by Centers for Social Welfare, Save the Children International (SCI) and WV with UNICEF support in USC and SC. With UNICEF support, the designated zone 24/7 for UASC continued to operate in TRC Miral and TRC Borići, both through SCI, and child protection support to UASC in TRC Ušivak through World Vision. A total of 585 children on the move (110 girls in families, 159 boys in families and 316 UASC) benefited from on-site 24/7 protection support as well as non-formal and recreational activities, including through Child Friendly Spaces (CFS) in TRC Ušivak (in partnership with World Vision) and in Borići (in partnership with LAN and Save the Children) during the month of September.

In September, a total of 173 children benefited from 192 activities organized in CFSs and 146 children were supported in TRCs Borići and Ušivak through case management. UNICEF organized and facilitated Child Protection Working Group (CPWG) meeting at USC level in September. The key topics discussed were ongoing activities and plans, as well as mapping services in USC. The CPWG meetings at the Borići level were also organized and facilitated by UNICEF with the aim of addressing key challenges and sharing an update on key developments.

Furthermore UNFPA BYMC in TRC Ušivak observed a higher reporting rate of violence experienced in the country of origin by Afghan adolescents. Out of a total of eleven newly identified protection cases, nine fall into this category, of which four stated reasons for leaving their homeland as having experienced violence perpetrated by the regime due to different political or religious beliefs. The Boys' Voice representatives presented ideas and key concerns of their peers through five regular meetings, thus developing and advancing their advocacy and leadership skills.



Workshop with children in TRC Ušivak © UNICEF 2021



Child friendly space in TRC Borići © UNICEF 2021

During September CWS guardians in Bihać provided 439 services to UASC identified outside of the centres: 188 individual information sharing (on government decisions, COVID-19 measures and protection) and 251 referrals (medical/health, child protection, legal assistance shelter, NFI and so on). For 25 UASC identified outside of the official reception centres and in Provisional Camp (PC) Lipa by the SFA, a CWS guardians provided escort to Emmaus centre in Doboj Istok, and two UASC were accommodated in TRC Miral. During September, the UNFPA Boys and Young Men Centre (BYMC) team in TRC Ušivak included seven adolescents from Sierra Leone in their empowerment sessions. Considering reduced possibility of communication with their peers, special attention was paid to their socialization through improving communication skills.

HIGHLIGHTS

Temporary accommodation of UASC in need of medical services and those waiting for transport in Duje, Doboj Istok, in TRCs Miral and Borići was approved. In agreement with the SFA, from now on, the transport of minors temporarily accommodated in Doboj Istok will be organized every Friday.

108 persons awaiting registration of their asylum claim with the assistance of UNHCR/Vaša Prava

172 asylum claims pending at the end of September

53 refugees were in the country at the end of August, of which 5 are from outside of the former Yugoslavia

585 children on the move from on-site 24/7 protection support as well as non-formal and recreational activities, including through the Child-Friendly Space (CFS) in TRC Ušivak (in partnership with World Vision) and in TRC Borići (in partnership with LAN and SCI)

173 children benefitted from CFS activities in September.

Gender-based Violence

In the reporting month, UNFPA organized GBV Working Group for humanitarian actors engaged in Sarajevo Canton. Challenges, trends and achievements have been discussed and further steps, including continuation of GBV trainings organized by UNFPA have been agreed. In September, UNFPA identified 61 new GBV cases of which 35 cases are within the female population while 26 survivors are men, showing an increase in cases from male population compared to previous months. The reported GBV cases mainly involved survivors being subjected to physical and psychological/emotional abuse, but also sexual violence and rape. The total number of GBV cases followed up is 108 (including two cases accommodated in Safe House). Also, 45 cases were closed due to longer inactivity and protracted absence from TRCs. Additionally, UNFPA created eight work plans and eight safety plans to increase survivor's sense of security and to meet the distinct needs. During the group sessions held by UNFPA GBV Case Manager, five single women addressed the lack of privacy and safety during use of toilets and showers in TRC Borici. UNFPA jointly with IOM provided visible door markings, additionally residents were advised on compliance with house rules and rules of using common premises.



GBV sessions in TRC Miral © UNFPA 2021

UNFPA teams in SC observed an increase in the number of identified cases of gender-based violence (GBV) affecting men from African countries (8 new reported cases), including Gambia, Democratic Republic of Congo (DRC), Cameroon and Mali. The UNFPA GBV Case Manager organized a GBV support group to strengthen the social support network through sharing experiences, given the reported problem of lack of social contacts and social isolation. The UNFPA GBV Case manager finalized seven series of trainings on GBV for 75 migrants, asylum-seekers and refugees from SC and USC's TRCs (66 young men and 9 adolescent boys), elaborating on topics of masculinity, harmful traditional practices and reactions in case of violence. In addition, specialized GBV individual sessions were organized for 34 women accommodated in TRC Borići, and also individual counselling interviews were held with nine LGBT+ persons in SC. Key Gaps: During the month of September, the UNFPA team registered 21 new beneficiaries through SRH and MHPSS activities of Women and Girls Centre in Una Sana Canton, of which 18 were from Afghanistan. UNFPA noticed that short stay of women and their families in the TRCs interrupts continuity in providing protection and support for vulnerable cases.

Monthly Update - September 2021

HIGHLIGHTS

61 new GBV cases were identified and assisted in Sarajevo and USC by UNFPA. Newly identified cases were predominantly women survivors (35), while 26 survivors were male.

108 GBV cases received follow-up by UNFPA GBV Case Managers, with 45 cases closed due to inactivity and protracted absence from TRCs.

8 work plans and 8 safety plans created by UNFPA to increase survivor's sense of security

2 GBV survivors daily monitored by UNFPA and accommodated in the Safe House.

7 series of GBV trainings educational workshops for 66 young men by UNFPA



Protection Outreach

DRC Protection teams compiled Protection Incident Reports daily providing inputs on violent push-back cases that occurred at the Croatian border. In the course of the month 1,304 persons reported pushbacks to DRC Protection Teams (inside and outside of the reception centres), out of which 1,283 persons reported being pushed back from Croatia (including chain pushbacks from Slovenia). Most vulnerable cases were referred to medical assistance, MHPSS and accommodation/registration. DRC Outreach Protection Teams, in out of reception facilities, identified 317 PoCs in need (23 women, 128 children (113 boys and 15 girls), and 166 adult males), and referred them (489) to various services in TRCs, to accommodation (183 referrals), NFI (80 referrals), transportation (77 referrals), push-backs (52 referrals), and health (46 referrals). 42 UASC were identified in front of TRCs Miral and Borići by UNICEF/SCI Child Protection (CP) team and referred to accommodation in the Center for Children and Youth (CCY) Duje. Another 57 UASC were identified at checkpoint Velečevo by UNICEF and CSW Ključ social worker out of which ten below 15 years of age. CWS outreach team provided 91 referrals to other service providers (food, medical, and NFI), 331 info sharing and 4 PSS. CWS outreach team distributed 312 NFI items (underwear, socks, shoes, and bags) to refugees and migrants outside the official centres. CWS supported SFA with the donation of 506 winter scarfs for residents of PC Lipa.

ASSISTED VOLUNTARY RETURN AND REINTEGRATION (AVRR)

In September, IOM facilitated the return of 37 migrants (7 to India, 7 to Azerbaijan, 5 to Pakistan, 5 to Iraq, 5 to Iran, 3 to Morocco, 3 to Jordan, 2 to Bangladesh and 1 to India). Furthermore, 2,316 migrants were reached by IOM AVRR outreach staff in BiH (183 in centres and 2,133 outside centres). The Outreach Team was present in TRCs/PC, promoting migrants' rights and informed decision on voluntary return and reintegration options and counselling relevant to their decision. Information also include data on mobility restrictions and can be accessed on web page developed for [AVRR information campaign](#) as well as Facebook page [Support for Migrants](#).

SHELTER

Sarajevo Canton and Herzegovina-Neretva Canton

TRC Ušivak (opened in October 2018) To provide better conditions for migrants and asylum-seekers in queue during rainy days, an awning on the NFI container was constructed and installed by IOM maintenance staff. Furthermore, heaters were installed in all accommodation units due to the season's low temperatures, especially during night. By the requests of migrants, IOM maintenance staff started the construction of new outdoor fireplaces made from recycled materials.

TRC Blažuj (opened in December 2019) IOM maintenance staff poured concrete in the remaining potholes inside the centre. In the past weeks to now, all potholes from the entrance of the centre, along the road next to the kitchen, and up to the main IOM building were repaired. An unused security container was positioned next to the isolation area and connected to electricity to monitor migrants and asylum-seekers who reside there and often try to exit it. Moreover, a big action was organized where IOM technical service staff, together with centre residents, painted the walls of the corridor in many buildings.

Salakovac Refugee Reception Centre (RRC) (opened in 2000) provides accommodation to asylum-seekers and refugees.

Delijaš Asylum Centre (AC) (opened in 2014), in Trnovo Municipality, exclusively accommodates individuals who have sought asylum in BiH.

Una-Sana Canton

TRC Borići (opened in January 2019) IOM conducted the collection and storage of fans that were distributed to migrants and asylum-seekers due to hot summer days. Moreover, IOM maintenance staff painted the walls of the dining area and in the preventive isolation to refresh the environment. To prevent unauthorised entry, IOM maintenance staff conducted repairs of the centre's fence in several spots.

TRC Miral (opened in October 2018) Eleven broken windows were patched up with nylon covers by IOM maintenance staff. Electrical issues in a few containers, the community kitchen and the Container for Temporary Accommodation (CTA) were fixed. 49 beds were fixed by the IOM maintenance staff. Eight tarpaulins were placed over the large tent roof for protection against rain and snow.

TRC Sedra (opened in August 2018 and closed on 30 August 2021 – pending final approval by the Council of Ministers of BiH)

Lipa site (opened in January 2021).

600 mattresses and 60 beds ordered by IOM were delivered to TRC and by joint action of IOM and SFA staff, mattresses and beds were unloaded, distributed and installed in the accommodation units. Also, in order to facilitate and improve the day-to-day activities and operations of the SFA in PC Lipa, six laptops and two mobile phones were donated as part of IOM's BiH Resilience Initiative (BHRI).

Other Cantons

SCI continued to support the SFA in ensuring additional shelter for UASC identified out of reception centres across BiH. In September, CCY hosted 47 children, of which there were 40 new arrivals (27 from USC, 10 from Tuzla and 3 from Sarajevo).



Finalization of construction work in TRC Lipa © IOM 2021



Accommodation unit in TRC Lipa © IOM 2021

NON-FOOD ITEMS (NFI)



Outreach team distributes NFI to migrants © IOM

IOM provides NFIs for newly arriving migrants, refugees and asylum-seekers in all TRCs. An NFI distribution system is in place and operational with set schedules displaying distribution times. IOM provides NFI welcome kits, after which individual NFIs refills are provided. NFIs include items such as clothing, footwear, hygiene products, clean bed sheets and linen, or other medical cases as per need.

NFIs also include packages for hospitalized migrants, refugees and asylum-seekers, which contain pyjamas, slippers, a towel and other items necessary for hospital stays. Specially prepared baby packages and other items are available based on needs. All new arrivals in pre-registration or in isolation are provided with hygiene packages (including soap, shampoo, shower gel, toilet paper, tissues) as well as clothes when needed. In September, IOM distributed a total of 41,306 individual items to 3,729 persons.

Furthermore, through the CWG and BYMC, UNFPA continued to distribute modern contraceptives and hygienic products. In September, UNFPA distributed 96 dignity kits and 36 contraceptives for women. In addition, 279 condoms were distributed and 468 dignity kits were distributed through BYMC.

DRC supported in 4,512 assistances through distribution of emergency food and non-food items.

In September, several donations of NFIs were recorded by various organization and international and local NGOs, as follows:

In TRC Boríci: eight boxes of used clothes for women and children were donated by Jesuit Refugee Service JRS.

In TRC Blažuj: 500 blankets, 80 packages of male, female and children clothes and shoes, and one tent tarpaulin donated by BiH RC. Several hygienic packages were donated by Qatar.

In TRC Usivak: A significant donation of NFIs was received by the BiH RC, including 350 hygiene packages, 250 blankets, and 84 bags of clothes.

In TRC Miral: 544 metal spoons were donated by the BiH RC.



Non-food distribution © CWS 2021

HIGHLIGHTS

41,306

NFI distributed in centres

NFI

139

NFI distributed in outreach

96

Dignity kits distributed by UNFPA

315

Contraceptives distributed by UNFPA



Outreach

IOM/Red Cross outreach teams continued to provide food and NFI packages, PPE, such as facial masks, single use gloves, and disinfection gels. The NFIs included clothes, hygiene items, sleeping bags, backpacks, shoes, jackets and raincoats. In September, a total of 139 NFIs to migrants and asylum-seekers located in various locations in USC were distributed. Moreover, DRC outreach teams also provided regular assistance to migrants and asylum-seekers in outreach location with the provision of food and NFI assistance. In total, 4,512 assistances through distribution of emergency food and non-food items were provided by DRC.

WATER SANITATION AND HYGIENE (WASH)

To set up WASH services at par with the minimum SPHERE standards, IOM dedicates significant efforts to maintenance and repair, particularly of WASH containers and infrastructure, as damages frequently occur in the TRCs. Regular repairs and replacements include sink faucets, toilet tanks and pipes, shower faucets, flushers and water taps. The five TRCs have functional laundry systems for the washing of bedding/sheets and beneficiaries' clothes.

IOM continues to support all TRCs in BiH with vector and pest control activities. Disinfection, disinfestation and derating (DDD) measures are conducted on a weekly basis.



Collective cleaning action © IOM 2021

TRC Borići has **40 toilets** and **32 showers**. Hot water and drinking water are available. 15 washing machines are installed and operational.

FOOD AND NUTRITION

Meal distribution in centres

IOM and partners (Red Cross in USC/Salakovac; and Pomozi.ba in SC) continued to support the provision of three meals and two fruit snacks per day. **Meals are prepared in line with international standards that guarantee sufficient nutritional calorie intake.** 111,577 meals were prepared in September, out of which 24,265 in USC, 86,936 in SA canton and 376 in Salakovac.

In September, UNFPA BYMC distributed over 2600 drinks and 23 boxes of dates and biscuits to adolescents and young men participating in regular Boys and Young Men activities.

Improvements based on community feedback

IOM ensures that fully equipped kitchens are available in TRCs so that migrants can prepare their own food if they wish. In

Monthly Update · September 2021

HIGHLIGHTS



271

Toilets available
in TRCs/PC



220

Showers available
in TRCs/PC



2,530

Persons assisted with
laundry services



22,318

Hygiene items
distributed in TRCs, out
of which 65 in outreach

TRC Miral has **64 toilets** and **34 showers**, including five separated toilets and showers for UASC. Drinking water is available in the centre. Seven washing machines are fully operational.

TRC Ušivak has **47 toilets** and **36 showers** and facilities are separated by sex. Hot water and drinking water are available at the centre.

TRC Blažuj has **80 toilets** and **97 showers**. Hot water and drinking water are available.

PC Lipa has a total of **40 portable ecological toilets** and **21 showers** with warm water installed.

TRC Miral, a ten-day menu started to be displayed in the dining room, with both text and photographs of all meals being prepared by the RC, to better inform migrants of the meals.



IOM staff and migrants celebrate International Peace Day in TRC Miral © IOM 2021

FOOD AND NUTRITION

Persons with special dietary requirements

Partner agencies also made sure that all persons with special diet needs were assisted. This included special meals for vegetarians and those with various diseases (such as diabetics, Chron's disease etc.).

Infant and Young Child Feeding Counselling

UNICEF with partners Fenix and World Vision through MBC corners provided daily support to parents on Early Child development, infant and young child feeding and counselling, and provided support to new mothers and pregnant women. In September, a total of 156 children under five and 129 parents benefited from MBC services in both Una-Sana and Sarajevo Canton. Last month, 225 baby milk formulas were distributed for 15 babies, and 421 complementary baby meals prepared for 125 babies.

Donations

No donation in food was recorded during the month of September.

Outreach

In addition to the above, the IOM/Red Cross outreach team also distributed food items to migrants residing out of reception facilities.

In September, the outreach mobile team distributed a total of 454 food items, including 175 bottles of water (0.5l) and 279 packs of menthol bonbons. Additionally, 151 loaves of bread, donated by TRC Borići, were also distributed to migrants identified in outreach locations and transit in USC.

HIGHLIGHTS



225

Baby formulas distributed



421

Complementary baby meals distributed



4

Community kitchens provided in all TRCs/PC

111,577

Meals distributed in centres



Outreach team distributes food in Una-Sana Canton © IOM 2021



Food preparation in community kitchen in Una-Sana Canton © IOM 2021

HEALTH

General

The Danish Refugee Council (DRC), established fully equipped Dentistry units in TRCs Blažuj and Ušivak.

UNFPA continuously works on facilitating access to crucial services for survivors of multiple forms of violence. In the reporting month, two GBV survivors of rape (woman and a young man) were referred for HIV testing. Generally, children who stayed at out of reception facilities for a long time are considered to be in rather poor health staying in very poor hygienic conditions with limited access to health care. Furthermore, during the month of September, 24 children have undertaken pre-school medical examinations by DRC. UNICEF/DRC paediatric team conducted an assessment of malnutrition, general condition of the locomotor and neuro-motor systems of children residing out of reception facilities.

COVID-19

In September, 3,315 entry screenings for COVID-19 symptoms were performed in TRC/RRC/PC by DRC. Vaccination against COVID-19 infection of migrants was organized in SC in cooperation with Ministry of Civil Affairs (MoSA) in BiH, Ministry of Health of the Federation of BiH (MoH FBiH), Ministry of Health (MoH) of SC, Public Health Institute of Federation of BiH (PHI FBiH), Public Health Institute SC (PHI), Public Institution Primary Health Center (PUPHC), IOM, World Health Organization (WHO), UNICEF and DRC. During this process, the first dose of Astra Zeneca was administered to the total of 296 migrants accommodated in TRCs Ušivak (54) and Blažuj (242) in SC. In addition, nine direct service providers were vaccinated. 37 migrants were tested on COVID – 19 during the month of September, out of which seven were positive. The UNFPA team provided translation support during the COVID-19 vaccination process in TRC Blažuj. In addition, UNFPA BYMC officers visited vaccinated residents there with providing relevant information regarding possible post-vaccination symptoms. In total 22 preventive COVID-19 and health awareness raising sessions were conducted with 187 adolescent and young men participations within the centres. Also, counselling regarding vaccination, symptoms and physical distance was provided on 13 occasions outside the UNFPA centres reaching 469 male migrants and asylum-seekers.



UNFPA team provide vaccination assistance in TRC Blažuj © UNFPA 2021

Primary and Secondary Healthcare

A total of 3,033 examinations were performed in five temporary medical units in six TRCs/PC, including Salakovac. 1,672 direct medical interventions performed by PHC medical teams were conducted in coordination with DRC. In addition, 3,336 individuals were medically attended directly by DRC staff. In September, 45 referrals towards specialized healthcare in PHC and 51 towards SHC were conducted, while 13 hospitalizations were realized for patients in need of secondary health care. DRC implementing partner (JRS), provided assistance/medical escorts to 281 patients through 458 medical accompaniments to primary and secondary care facilities in USC, SC and Herzegovina-Neretva Canton (HNC). Main conditions observed in September were digestive diseases symptoms (23%), respiratory system diseases (16%), skin diseases and subcutaneous tissue (13%), injuries, poisoning and other symptoms caused by external causes (11%) and diseases of the musculoskeletal system and connective tissue (9%).

Healthcare provided by outreach teams

DRC in Tuzla regularly visited key spots and shelters where migrants are sleeping in the rough and completed 124 direct medical interventions. In addition, three individuals were referred to secondary healthcare. In USC, 1008 interventions were performed. A total of 34 referrals were conducted PHC/SHC, as well as 14 referrals for accommodation in TRCs. Six RC mobile teams in partnership with DRC continued implementing outreach health activities, primarily in enhancing the provision of first aid and strengthening the referral process towards public health institutions. In September, 1,430 individuals were assisted through 979 first aid assistances and 557 PSS first aid consultations.

Mental Healthcare

Médecins du Monde (MdM) continued implementing MHPSS activities for the adult male population. MdM assisted 201 new direct beneficiaries. A total of 173 mental health consultations and 72 group empowerment sessions were conducted in four TRCs for 616 participants. Furthermore, a total of 136 psychiatric care consultations were conducted, with further 28 referrals to psychiatrists. The most dominant conditions observed by MdM during individual counselling sessions were anxiety-related symptoms, psychoactive substance abuse, mood-related complaints, sleeping complaints, relational problems and suicidal intentions. In TRC Ušivak, UNFPA marked World Suicide Prevention Day through the Peer Support Group, leading discussion on risks and recognizing warning signs women manifest in challenging circumstances. Following the discussion, the UNFPA WGC team, with help of five participants distributed leaflets to other women and girls sharing messages of support. During September, the elevated need for MHPSS services was continuously present. UNFPA MHPSS experts implemented 201 individual sessions with 5 girls, addressing emotional states of depression, anxiety and fear. In addition, UNFPA supported 105 women and girls' participants through 17 group PSS sessions focusing on strengthening individual capacities and adopting self-help techniques in challenging situations.

HEALTH

UNFPA MHPSS experts intervened in 20 crisis situations recognizing specific cases of woman's inability to cope with current overwhelming difficulties including support and assistance to survivor of attempted rape. In addition, UNFPA MHPSS experts identified and referred nine women for essential psychiatric services. UNICEF/MdM teams provided 31 individual psychological counselling sessions and organized 20 group sessions for a total of 32 children. UNICEF/MDM psychologists attended one case conference and implemented four informative consultations with parents regarding their children. Following up on the focus groups with parents organized in TRC Borići during the previous month, and with the aim to identify specific needs and interests relevant to them, UNICEF/MdM team implemented three workshops



Individual psychosocial sessions with residents in TRC Borići © UNFPA 2021

dealing with topics of "Praises and positive feedback", "How to deal with fear/trauma experienced by children" and "How to deal with anger in children / adolescents". Parents attending the workshops discussed their experiences and asked questions concerning their children and parenting styles.

Pediatric Healthcare

In September, 877 children benefited from health care services provided by UNICEF/DRC pediatric team in TRCs Ušivak and Borići with 529 parents counselled on the importance of immunization while 14 children were provided with dental care. Furthermore, 500 children benefited from awareness raising materials in TRCs Ušivak and Borići ensured through UNICEF/DRC pediatric units.

Sexual and Reproductive Healthcare (SRH)

In September, 54 women and adolescent girls participated in eight SRH sessions organized by UNFPA gynaecologists, dealing with causes, symptoms and treatment of bacterial infections, and the occurrence of irregular menstrual cycles. Also, due to the increased number of unwanted pregnancies, and in accordance with the interest of women for family planning knowledge, 16 women were educated on this important topic. Following individual consultations, 21 women and girls underwent detailed SRH examinations in the local health clinics. According to the identified need, SRH supplements were distributed to 26 women. In the reporting month, UNFPA organized in total 18 SRH urological sessions reaching 149 participations including 33 adolescents and 116 young men, paying special attention to the timely recognition of warning symptoms, and the area of sexually transmitted diseases with emphasis on the use of contraception. In accordance with the observed interest for family planning services, the UNFPA urologist educated 17 men in USC' TRCs on topics of women's menstrual cycle, proper use of contraception and natural types of protection. Following individual consultations, eight young men underwent SRH urological examination at the local health clinics. Moreover, DRC provided assistance to a total of three pregnant women and three new pregnancies were reported, whereas 15 SRH related consultations were conducted in the reporting month. Furthermore, two health care visits to PHC and six SHR visits to SHC were realized by DRC.



SRH peer support session with residents in TRC Ušivak© UNFPA 2021

HIGHLIGHTS



3,033
PHC Examinations
in September



1,672
PHC Interventions supported
by DRC in September

3,315
Entry screening for COVID-19 in centres



36
Women supported with SRH services by UNFPA and
DRC in September



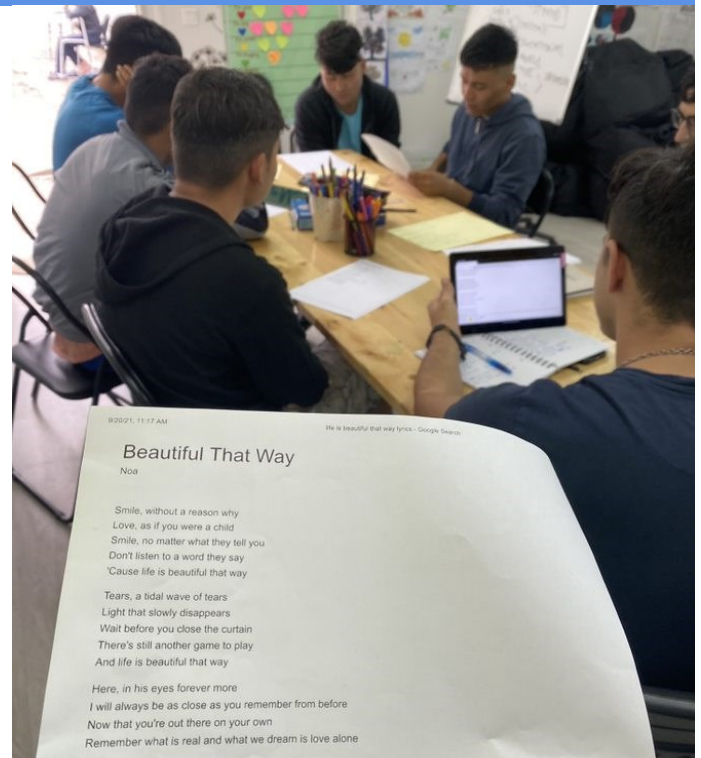
18
SRH sessions provided for adult men, adolescents and
UASC by UNFPA in September

405 individual MHPSS sessions and 109 group MHPSS
sessions provided to women, men and children by DRC,
MdM, UNFPA and UNICEF

EDUCATION AND LEISURE

Educational activities

In USC, SCI continued to support refugee and migrant children with access and enrolment into schools. In total, 53 children were enrolled in three elementary schools in Bihać and one child in secondary school. In September SCI held first Boys' parliament in Emmaus centre with the aim of encouraging children to speak out and give them their own voice. UNFPA BYMC in SC and USC conducted 45 Boys on The Move educational sessions with 423 adolescent and young men participations. In addition, the UNFPA teams also conducted 146 empowerment activities and workshops based on the Boys on the Move methodology that included language classes, computer science and math classes, art and creative sessions, thematic discussions, as well as, board games and sport activities, with a total of 871 young men and 296 adolescent participations. In total, 60 adolescents and 299 men were observed as first-time attendees through the UNFPA Boys and Boys Centers activities. UNFPA team implemented 64 Empowerment sessions with 300 women and adolescent girls in TRC Borići. Also, UNFPA Women and Girls Centre in Sarajevo Canton recorded 160 women and girl participations in the empowerment workshops, through which documentary screenings were organized showing the life of women exposed to various types of violence, primarily forced marriage. During the month of September 2021, UNICEF had additional meetings with the MoE CS, CS Commissionaire for migration, directors of schools Prva osnovna škola Ilidza and 9. Maj Pazarić and WV in order to define final steps for the inclusion of children in local primary schools. School coordinators and school teams have been named and, with the technical support of UNICEF and partners, an inclusive preparatory programme has been developed and presented. A breakthrough has been achieved in Canton Sarajevo as refugee, migrant and asylum-seeking children



AKELIUS English language workshop © UNICEF 2021

will be included in local primary schools starting from the 4th of October 2021. Children will initially attend an adapted and inclusive preparatory programme which will be also supported funded through the cantonal budget.

Recreational activities

Inside the Social Café of PC Lipa, a permanent sewing corner has been set up by IPSIA, which allows migrants and asylum-seekers to create new items of clothing or mend their own clothes. A Masterchef competition was organized in PC Lipa by IPSIA. In total 9 teams were competing. Staff from other organizations and members of the Center for Contemporary Culture "Krak" Bihać also participated as judges. The winning team received great prizes. In addition, the Center for Contemporary Culture "Krak" Bihać and the artist, Mrs. Aida Šehović, organized an exhibition and a socialization event in the facilities PC Lipa. The artist created a platform to share her personal story, but also for the story of others who are marginalized, dispossessed and humiliated, aimed at creating a safe space for mutual understanding and empathy.

HIGHLIGHTS

216 children participated in non-formal education activities organized by UNICEF/WV in SC and UNICEF/SCI in USC covering Bosnian language, math, geography, biology, ICT classes, and so on.

122 new children were reached with the Akelius digital learning platform covering numbers, animals and plants, body parts, vocabulary, body parts, etc.

51 workshops for 20 parents were organized by UNICEF/SCI in TRC Borići.



Activities in Child Friendly Spaces © UNICEF 2021

SAFETY AND SECURITY

IOM security staff are present daily in TRCs, working to prevent and respond to safety and security risks and incidents, in cooperation with the SFA inspectors and contracted private security guards. Inspections and internal investigations of thefts and misconduct are regularly carried out and recorded. Video surveillance or other distant monitoring mechanisms are in place in the TRCs.

IOM Security Assistants (SA) regularly support outreach and DTM teams in field activities by providing guidance and support in the implementation of risks management measures and security protocols.

TRC incidents

No major incident was recorded in TRCs during the month of September.



First aid awareness raising sessions in all TRCs © IOM 2021



Ensured safe transfer for migrants in different locations © IOM 2021

TRANSPORTATION AND LOGISTICS



Transportation for migrants provided by IOM © IOM 2021

IOM has on-call mobile teams available 24/7 for assistance and transportation of migrants, refugees and asylum-seekers. These include transportation for medical cases to hospitals, for children going to school, for vulnerable and injured persons heading to centres identified by outreach teams, for asylum-seekers going to asylum interviews, and for transfers at the request of the SFA. In September, the transports organized, in both USC and SC, included 257 to medical facilities, 24 to SFA, 34 for education purposes, 31 outreach and 89 others (which also includes transports between TRCs). In addition to that, the IOM outreach teams carried out 507 transports for 1948 migrants and asylum seekers.



HIGHLIGHTS

942 transports carried out
for 3,067 migrants and asylum-seekers persons

Sector	Organizer	Contact
Monthly Update	UNHCR/IOM	BIH_PSU@iom.int edelkamp@unhcr.org
USC	UNHCR/IOM	husagic@unhcr.org vmitkovski@iom.int
CCCM, Shelter, WASH and Food	IOM	drozic@iom.int
Protection	UNHCR	kokotovi@unhcr.org
Child protection	UNICEF	aluedeke@unicef.org
Gender Based Violence	UNFPA	jurela@unfpa.org
Health	WHO/DRC	palom@who.int hector.carpintero@drc.ngo
NFI	IOM	drozic@iom.int
Education	UNICEF	skabil@unicef.org

CONTACTS

Drazan Rozic, IOM, drozic@iom.int

LINKS

UNHCR Data Portal: <https://data2.unhcr.org/en/situations/mediterranean>

UNHCR Help: <https://help.unhcr.org/bosniaandherzegovina/>

IOM Data Portal: <http://migration.iom.int/europe/>

IOM Support for Migrants Application: <http://supportformigrants.com/>

IOM AVRR Information: <https://bih.iom.int/assisted-voluntary-return>

IOM Migration Response: <https://bih.iom.int/iom-migration-response>

Media guidelines: <https://bih.iom.int/pbn/reporting-migration-and-refugees-brochure>

Asylum Information Brochure: https://issuu.com/unhcrsee/docs/information_for_as_in_bih



IOM prepares these monthly updates on behalf of the inter-agency response in BiH. They are published on the United Nations in Bosnia and Herzegovina website. Information on the actions of institutions/organizations/individuals are collected on voluntary basis. The asylum-seeker and migration statistics presented in this document are provided by the authorities of BiH and partner agencies. The UN in BiH is not responsible for the accuracy of information provided by non-UN sources.

3W																					
LOCATION																					
Bosnia and Herzegovina without Una-Sana Canton												Una-Sana Canton							TOTALS		
	RRC Sjalakovac	AC Delligas	TRC Ušivak	TRC Blajuj	Imm. Ctr.	MFS-Emmaus	Awaiting asylum in private accommodation	Outreach observed average # of people in SC	Outreach observed average # of people in TC	Outreach observed average # of people Other locations	# of people outside formal accommodation in BH without USC according to DTM Mobility Tracking on 28 September	TRC Miral	TRC Boridi	TRC Sreda	PC Ljpa	Žene sa Une SH	Awaiting asylum in private accommodation	Outreach observed average # of people in USC	# of people outside formal accommodation in USC according to DTM Mobility Tracking on 28 September	Total in BiH Accommodated	Total in BiH Estimated
KEY POPULATION # AND ESTIMATES (Population numbers below are a mixture of estimates and counts, depending on location. The numbers below are the most recent available. It must be kept in mind that populations fluctuate daily and the below is a snapshot at the end of the month)																					
Total Number	0	0	422	1072	74	14	107	261	134	0	213	389	181		512	3	10	869	888	2784	4067
# of males			285	1072	74	14	72	47	34	-		389	102		512	2	10	-	-	2532	
# of females			137		0	0	33	32	1	-			79			1	0	-	-	250	
# single adult men			28	1052			48	25	31	-		383	1		512	2	10	-	-	2036	
# of families			74	0			19	18	1	-			51					-	-	144	
# of children in families			139	0	0	0	26	25	0	-			82					-	-	247	
# of UASCs			105	20	0	14	3	2	2	-		6	3			0	0	-	-	151	
# of asylum-seekers	0	0	20	0	1	1	82	68	26	-		0	4		0	2	6	-	-	116	
# of persons awaiting asylum registration	0	0	20	25	0	6	25	11	9	-		4	33		3	1	4	-	-	121	
WHO DOES WHAT AND WHERE (3W)																					
Shelter	MHR/ MoS/AS/ UNHCR	MoS/AS/ UNHCR	SFA, IOM	SFA, IOM	MoS, SFA	MoS, SFA	-	-	Pub			SFA, IOM	SFA, IOM	IOM		MoS, SFA	ZsJ/DR/ UNHCR	-			
Centre Management	MHR/ MoS/AS	MoS/AS	SFA, IOM	SFA, IOM	MoS, SFA	MFS Emmaus	-	-	-			SFA, IOM	SFA, IOM	SFA, IOM		SFA	ZsJ	-			
Protection	UNHCR/ BHW/ VP, UNICEF/ WV, CSW	MoS/AS, UNHCR/ BHW/ VP, CSW	UNHCR/VP, DRC, UNICEF/ WV, MoM, IOM, UNFPA	UNHCR/VP, DRC, UNICEF/ WV, MoM, IOM, UNFPA, Save the Children	UNHCR/ BHW/VP, CSW	SCI, MFS Emmaus	UNHCR/ VP/ BHWI	UNHCR/ VP/ BHWI, DRC	UNHCR/ VP/ BHWI, DRC	UNHCR/ VP/ BHWI, DRC		UNHCR/VP, DRC, UNICEF/ JSC, IOM, CSW, UNFPA, MoM	UNHCR/VP, DRC, UNICEF/ JSC/ NGO LAN, IOM, CSW, UNFPA, MoM	UNHCR/VP, DRC, UNICEF/ JSC/ NGO LAN, IOM, CSW, UNFPA, MoM		IOM, UNHCR, SCI	ZsJ, DRC/ VP/ UNHCR	UNHCR/ VP/ BHWI	DRC, UNICEF/ SCI, MoM		
Health	MoS/AS, UNHCR, DZ, CH, DRC, UNICEF	MoS/AS/ UNHCR, DZ, CH, DRC	UNICEF, DRC, DZ, CH, UNFPA, MoM	DRC, RC, DZ, CH, MoM	SFA, DZ	MFS Emmaus	-	DRC, RC	DRC, RC	DRC, RC		DRC, DZ, CH, JRS, MoM	DRC, JRS, MoM, UNICEF, DZ, CH	DRC, JRS, MoM, UNICEF, DZ, CH		Public Health Institute USC, DRC	DRC, DZ, CH	-	DRC, RC, MoM		
Non-food items	IOM, RC, UNHCR/ BHWI, UNICEF, WV	MoS/ AS/ UNHCR/ BHWI, Caritas	IOM, Pomoz.ba, UNHCR/ BHWI, UNICEF/ WV, UNFPA	IOM, Pomoz.ba, UNICEF/ WV, RC, DRC	MoS/ SFA	SCI, MFS Emmaus	-	DRC	DRC	DRC		CoBRIC, IOM, DRC, UNICEF	CoBRIC, IOM, UNFPA, UNICEF/ JSC/ Fenix	IOM, UNFPA, UNICEF/ JSC/ Fenix		SOS Bhac, RC Bhac, RC USC, IOM	ZsJ	-	DRC, RC		
WASH	MHR/ MoS, UNHCR/ BHWI, UNICEF, WV	MoS/AS/ UNHCR	IOM	IOM	MoS/ SFA	MFS Emmaus	Caritas	Pomoz.ba				IOM	IOM	IOM		SFA, IOM	ZsJ	-			
Security/Safety	MHR/ UNHCR	MoS/AS/ UNHCR	MoS/ SFA	MoS/ SFA	MoS/ SFA	MFS Emmaus	-	N/A				MoS/ SFA	MoS/ SFA	MoS/ SFA		MoS/ SFA, IOM	ZsJ	-			
Transport/ Logistics	MHR/ UNHCR/ BHWI, IOM	MoS/AS/ UNHCR/ BHWI, IOM	IOM	IOM	IOM	MFS Emmaus	-	-	-			IOM	IOM	IOM		IOM, SFA, SOS Bhac	ZsJ, IOM	-			
Administrative/ Legal	MHR/ MoS/ SFA/ AS, UNHCR/ VP	MoS/AS/ UNHCR/ VP	MoS/ SFA, IOM, UNHCR/ VP	MoS/ SFA, IOM, UNHCR/ VP	MoS/ SFA, UNHCR/ VP	MoS/ SFA, UNHCR/ VP	VP	-	-			MoS/ SFA/ AS, IOM, UNHCR/ VP	MoS/ SFA, IOM, UNHCR/ VP	MoS/ SFA/ AS, IOM, UNHCR/ VP		MoS/ SFA, UNHCR, Vata Prava	ZsJ, VP	VP			
Education	UNHCR/ BHWI, UNICEF/ WV	MoS/AS/ UNHCR/ BHWI	UNICEF, WV	WV	-	MFS Emmaus, SCI	-	-	-			-	UNICEF/ JSC/ NGO LAN, MoE, IOM	UNICEF/ JSC/ NGO LAN, MoE, IOM, IPSIA			UNICEF/ JSC/ MoE, IOM	-			
Food and nutrition	RC, IOM, UNICEF/ WV, UNHCR/ BHWI, Caritas	MoS/AS/ UNHCR, Caritas	Pomoz.ba, IOM, UNICEF/ WV	Pomoz.ba, IOM	MoS/ SFA	MFS Emmaus	-	Caritas, DRC		DRC		IOM/ CRC	IOM/ CoBRIC, UNICEF/ Fenix/ JSC	IOM/ CRC, UNICEF/ Fenix/ JSC		Red Cross BH	ZsJ	-	DRC, RC		