

AWARENESS, ATTITUDES AND PRACTICE OF CITIZENS OF BOSNIA AND HERZEGOVINA REGARDING THE CORONAVIRUS COVID-19

AWARENESS

More than half of the citizens of Bosnia and Herzegovina (55%) consider themselves very well informed about the facts related to the coronavirus.

While 39% of citizens consider themselves to be somewhat informed.

To this end, we can say that practically 9 out of 10 adult citizens of BiH feel informed about COVID-19. **Young people are the least informed (18-30).**



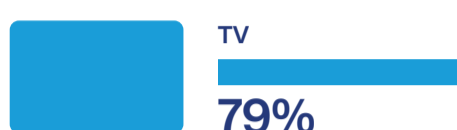
Citizens generally feel best informed about ways to protect against coronavirus infection



while, on the other hand, they are the least informed about whom to turn to in case of suspected infection



THE MOST IMPORTANT SOURCE OF INFORMATION:

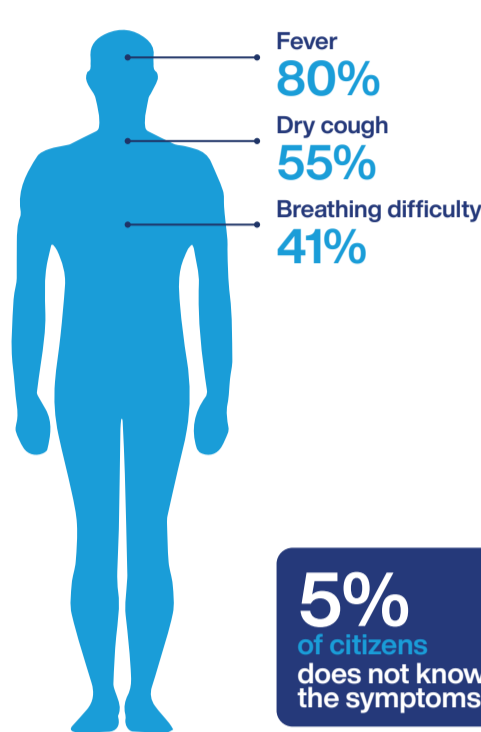


Citizens mostly rely on information they receive from their friends, relatives, family members...

Young people (18-30) are more inclined to digital media.

Older citizens (66+) are more inclined to traditional media (TV).

THE BEST-KNOWN SYMPTOMS OF A CORONAVIRUS INFECTION ARE



ATTITUDES



As for government institutions involved in the combat against the spread of coronavirus in BiH, citizens have the **most confidence** in the representatives of the **Ministry of Health** and the least confidence in the **Presidency of BiH**.

Citizens of the RS show much **greater confidence in government institutions** than citizens of the FBiH.

When asked about the medical professionals, the largest number of BiH citizens opt for **hospital physicians (42%)** and **family physicians (41%)**.

In addition to nonconventional sources of information regarding COVID-19, **UNICEF and WHO** are two most trustworthy institutions when it comes to the accuracy of information.



4% of BiH citizens believe that testing citizens for the presence of coronavirus should be a priority and support the measures taken by the authorities to safeguard the population.



Younger citizens believe that the media have exaggerated the scale of the coronavirus outbreak.



2/3 of BiH citizens claim to be ready for complete isolation.



38% of the citizens feel that the authorities should have provided disinfectants and protective masks for all citizens.

The prevailing emotions in the context of the epidemiological situation in BiH are worry and fear.

- Older citizens are more concerned about health
- Younger citizens are more concerned about the economic consequences of the pandemic.

Citizens have the hardest time dealing with



PRACTICE



There is practically no adult in BiH who has not introduced more frequent hand washing into their daily routine.



Citizens adhere to the obligatory wearing of a protective face mask.



The citizens who refrained from making home visits and reduced contacts with other people in general.



Citizens who use disinfectants.



Citizens who completely avoid group gatherings.



The greatest resistance to the adopted measures is noted among young men!

Description of the sample by key demographics (entity, type of settlement, age, sex, education)

